

From: [Vong thao](#)
To: [*CI-StPaul_LegislativeHearings](#)
Subject: Fwd: Request #1186745: How would you rate the support you received?
Date: Saturday, September 13, 2025 5:26:22 PM

You don't often get email from vongthao85@gmail.com. [Learn why this is important](#)

I am contesting this hearing. File#j2601R
Assessment #268601

Vong Thao
933 Woodbridge Street
Saint Paul,MN 55117

----- Forwarded message -----

From: **Vong thao** <vongthao85@gmail.com>
Date: Sat, Sep 13, 2025, 1:36 PM
Subject: Fwd: Request #1186745: How would you rate the support you received?
To: <legislativehearing@ci.stpaul.mn.us>

I am contesting this hearing. File#j2601R
Assessment #268601

Vong Thao
933 Woodbridge Street
Saint Paul,MN 55117

----- Forwarded message -----

From: **City of Saint Paul** <support@saintpaul.zendesk.com>
Date: Wed, Jul 23, 2025, 2:03 PM
Subject: Request #1186745: How would you rate the support you received?
To: Vong D Thao <vongthao85@gmail.com>



Hello Vong D Thao,

We'd love to hear what you think of our customer service. Please take a moment to answer one simple question by clicking either link below:

How would you rate the support you received?

[Good, I'm satisfied](#)

[Bad, I'm unsatisfied](#)

Here's a reminder of what this request was about:



Vong D Thao

Jun 17, 2025, 04:25 CDT

Someone moved it but its still here.



Vong D Thao

Jun 17, 2025, 04:24 CDT

Susan,

The refrigerator never got picked up.



Susan Anderson (City of Saint Paul)

Jun 12, 2025, 08:49 CDT

Dear Vong,

We have received and scheduled your request for a bulky item pickup at 933 Woodbridge Street for the following: Appliance (Refrigerator).

Please place your item(s) out by 6 a.m. for pickup on Friday, 2025-06-13.

Set them next to, but not leaning against, your garbage cart. Bulky items should not be set out more than 2 business days before your pickup date.

Additional Information About Bulky Item Pickup:

- All residential households (1-4-unit homes) are allowed 1 bulky item pickup per unit per month included in their garbage service.
- A bulky item is defined as 1 cubic yard worth of material. Examples include a standard stove or a couch.

- If you would like to set out more items than your monthly allotment, you may do so for the cost of \$30 per item. This charge will be automatically applied to your quarterly garbage bill.
- Oversized items *may* be charged as more than 1 item. For example, a large sectional couch with multiple pieces. If so, we will verify with you before scheduling.

Please note that due to the [Juneteenth holiday on June 19](#), bulky, garbage, recycling, and yard waste collection routes on Thursday (6/19) and Friday (6/20) will be delayed by one day.

- *Thursday routes will be collected on Friday (6/20)*
- *Friday routes will be collected on Saturday (6/21)*

For additional details on bulky item collection, visit stpaul.gov/bulky.

Thank you,

Susan

City of Saint Paul
Public Works - Garbage & Recycling
stpaul.gov/garbage

651-266-6101 | garbage@ci.stpaul.mn.us

Susan Anderson
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>



Vong D Thao

Jun 12, 2025, 06:37 CDT

Located in the back alley next to trash and recycle bin.

This email is a service from City of Saint Paul.