



HEARING REQUEST

To: **BRANDON HUNTER**
1829 DAYTON AVE
SAINT PAUL MN 55104-6013

From: **Saint Paul Regional Water Services**

Date: **March 04, 2025**

RE: **Account Number: 0145439**
Customer Number: 528929
Service Address: 1829 DAYTON AVE

Dear SPRWS Customer,

You have a right to a hearing if there is a disagreement regarding your account. Hearings are held with an impartial Hearing Officer, who listens to your concerns, considers all relevant information and makes a recommendation for a settlement. The Hearing Officer will contact you to arrange for a hearing after this completed and signed form is returned to Saint Paul Regional Water Services, 1900 Rice St Saint Paul MN 55113.

Sincerely,

Customer Service
Saint Paul Regional Water Services
1900 Rice St., Office Building
Saint Paul Minnesota 55113
Phone: 651-266-6351

Reason for Hearing:

(Please Print)

I received a high water usage notice in the mail on or about 2/19/2025 regarding high water usage. About a week later I received the bill for over \$1,900. I spoke with reps over the phone about why I wasn't warned by phone, email and mail. I was told that I told St Paul water service is working on a faster way to alert people. This was something easily avoidable if I were given appropriate notice, which I wasn't. I'm formally requesting a hearing to receive an adjustment on this bill.

Signature: Brandon Hunter

Date: 3/4/2025

Name: Brandon Hunter

Telephone Number: 651 334-0832