

Think Before You Click: This email originated outside our organization

Hi Joanna,

Can you please forward this to Marsha?

## Warm regards, Lorie



On Oct 12, 2024, at 12:53 PM, Builders Call Line <<u>bclmn@xcelenergy.com</u>> wrote:

## Hello,

I am sorry about the confusion regarding this address. Please provide the customer billing information and I can create the address and send the meter install and send an order for a new permanent connection.

Thank you.

## Laura McCawley



Dear Ms. Moermond,

I have been waiting on Xcel to install the 2nd service. I put the initial request in, in February. I've made multiple requests via email and a phone number which has gone to voicemail over the last several months. And I finally received word back this last Saturday, of all days. I brought this up during our call stating that this was the last thing I was waiting on. I'd like to request an extension for this without financial penalties, since I don't have control over xcel. Additionally, since all of my funds are now into this property. My son and I will be needing the deposit funds to live on once this is finally checked off.

Thank you, Lorie Miller