	Type of Service Order	Service Message	Completed	Print Date	Date Work Completed	Cancelled	Created By	Date/Time Created	Assigned To
1 /221/91	PRIVATE PROPERTY SERVICE	Investigate service material inside the property. Take a picture of the meter setting.	FALSE	3/4/2025		TRUE	JOSEPH	3/4/2025 10:43:48 AM	
	MATERIAL INVESTIGATION METER INVESTIGATION	Data log Investiate material inside property. Recorded Inside Property Material: Copper. Take picture of the meter setting.	TRUE	3/4/2025	3/5/2025		JOSEPH TRONSON	3/4/2025 10:43:31 AM	
597189	METER CHECK-IN	Please verify mtr/remote numbers METER CHECK-IN.EXISTING/DISCONNECT READING INFORMATION Meter Reading:lb LF Reading:	TRUE	3/8/2021	3/9/2021	FALSE	NATHAN PEARL	3/8/2021 1:24:50 PM	
595455	METER INVESTIGATION	Estimated reading - failed to obtain meter reading (NO RADIO SIGNAL)3/4"- CALL AHEAD ANDREA 612.715.8707	TRUE	2/18/2021	3/8/2021	FALSE	Gayle Moser	2/18/2021 8:50:54 AM	
	RECONNECT DISPATCH	on shut off list paid someone home. jmr	TRUE	5/2/2018	5/2/2018	FALSE	Justina Ross	5/2/2018 3:57:16 PM	
511179	DISCONNECT NON PAYMENT	Disconnect for Non-Pay	TRUE	5/1/2018	5/2/2018	FALSE	Holly Overton	5/1/2018 3:29:00 PM	

Assigned To Department	Printed By	Date/Time Printed	Work Done By	Completed Timestamp	Preferred Reading From	Preferred Reading To	Customer #	Schedule Type	Service Order Priority (in hours)	Completion Code
Meter Office	JOSEPH TRONSON			3/17/2025 7:10:42 AM			528929		(
Meter Office	THO IS ON		JOSEPH TRONSON	3/5/2025 10:58:02 AM			528929		(MISCELLANEOUS (MTR OPS) (MISM)
Meter Shop			Al Benson	3/9/2021 8:56:54 AM			528929			CHECK IN COMPLETED (TCSC)
Meter Office			NATHAN PEARL	3/8/2021 1:24:50 PM			528929			REGISTER/HEAD CHANGED (MHD)
Dispatch			Gordon Carney	5/2/2018 4:16:58 PM			528929		(ON (DISPATCH) (OND)
Dispatch			Gordon Carney	5/2/2018 9:47:27 AM			528929			OFF NON PAY (OFFN)

Progress Notes	Closing Notes	Action ID
Inside Property Material:	_	Create Property Material
EXISTING/DISCONNECT READING INFORMATION:		Investigation SO
Meter Reading:		
LF Reading:		
Field Notes: Meter data logged, in 360		
inclusive control and logged, in 500	Field Notes:	
NEW METER & REMOTE INFORMATION	Meter data	
Meter Size:	logged, in 360	
Meter #:	3931, 111	
Initial Reading:		
New Remote (MIU) #:		
Initial LE Poading:		
3/4 no display	3/4 no display	Generate Meter Check-in
	jo, i ne alopiay	Service Order
EXISTING/DISCONNECT READING INFORMATION		
Meter Reading:lb LF Reading:		
Field Notes: Ib replaced register		
_		
Inside Property Material : Lead Packet Distributed? :		
Lead Packet Distributed: .		
NEW METER & REMOTE INFORMATION		
Meter Size:		
Meter #:	3/8/21 - HEAD	
Initial Reading: 000000.020	CHANGE -	6005 \ \(\(\) \ \ \ \ \ \ \ \ \ \ \ \ \ \
New Remote (MIU) #: 1565166934	DISCONNECT:	CODE VIOLATION STEP 1-
Initial LF Reading:	NONE - NEW	USE FOR IN-HOUSE
LF Remote (MIU) #:	HEAD:	ESTIMATES
Meter Head Change Only? yes	000000.020	
Remote Location:		
Remote Type:		
WAS THERE A SPACED AT THE PROPERTY?		
WAS THERE A SPACER AT THE PROPERTY?		
COMMERCIAL ACCOUNTS ONLY: Is there a By-Pass?		
METER LOCATION:		
Bad Plumbing? RATE ON METER:		
Before HF:		
		Disconnect for Non-Pay
		'