Service Order #	Type of Service Order	Service Message	Completed	Print Date	Date Work Completed	Cancelled	Created By	Date/Time Created	Assigned To Department
717988	METER INVESTIGATION	High Usage 9 AM Investiate material inside property. Recorded Inside Property Material: Copper. Take picture of the meter setting.	TRUE	2/6/2025	2/11/2025	FALSE	JOSEPH TRONS	0 2/6/2025 9:02:53 AM	Meter Office
716976	LEAK AUDIT PROGRAM		TRUE	1/29/2025	1/29/2025	FALSE	JOSEPH TRONS	1/29/2025 7:04:42 AM	Meter Reading
716096	VERIFICATION RECHECK HIGH USE (PLEASE GET A READING TO CHECK IF USAGE HAS GONE DOWN AFTER SPRWS CONTACTED CUSTOMER ABOUT HIGH USE	TRUE	1/27/2025	1/27/2025	FALSE	CIS Scheduler	1/27/2025 3:40:22 AM	
715517	LEAK AUDIT PROGRAM		TRUE	1/20/2025	1/20/2025	FALSE	Joel Koppendra	1/20/2025 7:20:38 PM	Meter Reading
488836	RECONNECT DISPATCH	PAID SOMEBODY IS HOME. LDP	TRUE	7/24/2017	7/24/2017	FALSE	Lori Petricka	7/24/2017 10:33:16 AM	Dispatch
488742	DISCONNECT NON PAYMENT VIOLA	Disconnect for Broken Arrangement	TRUE	7/21/2017	7/24/2017	FALSE	Justina Ross	7/21/2017 2:42:07 PM	Dispatch
472521	RECONNECT DISPATCH	on shut off list paid someone home. jmr	TRUE	1/5/2017	1/5/2017	FALSE	Justina Ross	1/5/2017 4:29:29 PM	Dispatch
472271	DISCONNECT NON PAYMENT VIOLA	Disconnect for Broken Arrangement	TRUE	1/3/2017	1/4/2017	FALSE	Holly Overton	1/3/2017 2:46:02 PM	Dispatch
443208	DISCONNECT NON PAYMENT VIOLA	Disconnect for Non-Pay	TRUE	1/13/2016	1/14/2016	FALSE	Justina Ross	1/13/2016 3:07:52 PM	Dispatch

Date/Time Printed	Work Done By	Completed Timestamp	Customer #	Completion Code	Progress Notes	Closing Notes	Action ID	Arrival Date/Time	Travel Time (in hours)	Labor Time (in hours)
	JOSEPH TRONSON	2/11/2025 7:15:33 AM	215004	MISCELLANEOUS (MTR OPS) (MISM)	EXISTING/DISCONNECT READING INFORMATION: Meter Reading: LF Reading: Field Notes: Usage still high, i believe fill valves should be replaced. Owner wants a hearing does not trust meter and water bill is to high. NEW METER & REMOTE INFORMATION Meter Size: Meter #: Initial Reading: New Remote (MIU) #:	Field Notes: Usage still high, i believe fill valves should be replaced. Owner wants a hearing does not trust meter and water bill is to high.			0.00	
	JOSEPH TRONSON	1/29/2025 7:04:55 AM	215004	NEEDS HIGH USAGE LETTER (HIUS)					0.00	0.0
1/27/2025 5:20:47 AM	Xue Vang	1/29/2025 8:21:47 AM	215004	UNRESOLVED- USAGE HASN'T DROPPED (HVRD)		1/27/25 READING 14010661 INT. 35+DAYS	Recheck High Use Service		0.00	0.0
	Joel Koppendrayer	1/20/2025 7:20:54 PM	215004	NEEDS HIGH USAGE LTR W/RDGS (HURD)					0.00	0.0
	Louis Germain Jr	7/24/2017 12:23:19 PM	215004	ON (DISPATCH) (OND)					0.00	0.0
	Gordon Carney	7/24/2017 10:29:53 AM	215004	OFF NON PAY (OFFN)			Broken Arrangemer t Disconnec Order		0.00	0.0
	Robert Meyer	1/5/2017 5:23:21 PM	215004	ON (DISPATCH) (OND)					0.00	0.0
	Gau Moua	1/5/2017 9:57:30 AM	215004	OFF NON PAY (OFFN)			Broken Arrangemer t Disconnec Order		0.00	0.0
1/13/2016 3:14:02 PM	Kris Callinan	1/14/2016 12:45:23 PM	215004	ON NON PAY VIOLATION RESOLVED (PD) (ONVR)		ON-PD PER KRIS	Disconnect for Non-Pay	,	0.00	0.0

Pay Rate	Services	Meter Numbers	Equipment	Emergency	Hold	
			Numbers	Service Order		
				FALSE	FALSE	
				FALSE	FALSE	
				FALSE	FALSE	
				FALSE	FALSE	
				FALSE	FALSE	
				TRUE	FALSE	
				FALSE	FALSE	
				TRUE	FALSE	
		52547888,30WT;		FALSE	FALSE	