

#966765 1122 Jackson St - Q4 2024 Assessment Inquiry LEGISTAR NEEDED

Submitted	Received via	Requester			
February 6, 2025 at 16:38	Mail	Roger/Diane W Stadler <pallydoll@yahoo.com>			
Status category	Ticket status	Type	Priority	Group	Assignee
Pending	Pending - Future Event	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?
-93.09628,44.97506	1122 Jackson St, Saint Paul, Minnesota, 55117	Yes

Who have you spoken with?	Property Type	Property ID Number
Jillian	SUD	302922120022

Billing period for Delinquent Garbage Bill Assessment

Quarter 4 (October - December)

Billing year for Delinquent Garbage Bill Assessment

2024

Total amount due for Delinquent Garbage Bill Assessment

86.49

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

No

Garbage Hauler Please select the reason you are contacting the Garbage Program new options

Waste Management Billing Question

Do you need an interpreter? Is this request about recycling, garbage, or both?

No Garbage only

Pw-techservricoh February 6, 2025 at 16:38

This E-mail was sent from "PW-TECHSERVRICOH" (IM C4500).

Scan Date: 02.06.2025 16:21:15 (-0600)

Queries to: PW-TechServRicoH@ci.stpaul.mn.us

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Jillian Barden February 7, 2025 at 11:27

Internal note

PO mailed a photo copy of the letter he mailed a couple weeks ago

Jillian Barden February 14, 2025 at 11:02

Internal note

Talked to PO on another ticket as few days ago, but he mailed in a photocopy of the letter he sent us a couple weeks ago.

He says his cart went missing 8 months ago. He has a business and doesn't use the service, so he decided to stop paying for it. I told him that is how the assessment was generated and he will still keep getting the letters.

Recommended he call WM and switch to EOW service. He didn't see the value in that because he is not using the service at all.

Also told him about the Opting out option coming at the end of the year.

Jillian Barden February 14, 2025 at 11:08

Hi Roger

I wanted to let you know we received the letter you mailed into us, about your assessment. I recommend calling and letting Waste Management know you do not have a cart so they can deliver one to you to use. If you are not using it often, you can switch to Every Other Week service. All homes in Saint Paul are required to have active garbage service.

At the end of the year, there will be an Opting Out option, so keep your eye open for that when it is released.

If you are unhappy with the assessment, you can contest the charges at the legislative hearing in early April. You can attend in person or by phone. I cannot guarantee the outcome of the hearing, but I wanted to let you know that is an option.

Jillian

Roger/Diane W Stadler February 24, 2025 at 16:54

Roger has been in the hospital for 2 weeks. However, I am his sister, Diane, and I will be in contact with Jillian in the next day or so. Please do not close the ticket.

Roger W Stadler
Industrial Engine Rebuilders
923 Randolph Avenue
St Paul, MN 55102
Tel: 651-292-1556 or 651-707-5897 (cell)
Fax: 651-298-8958
E-Mail: pallydoll@yahoo.com
industrialenginerebuilders.com

Jillian Barden February 25, 2025 at 14:24

Hi Diane

I will keep this ticket open then. When he is ready to reach out, have him reply to this email and we can continue the conversation. Wishing he recovers well and everything is good.

Jillian

Roger/Diane W Stadler February 25, 2025 at 14:27

Thank you, Jill

Diane Stadler

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Roger/Diane W Stadler March 13, 2025 at 10:07

Jill, this is Roger Stadler's sister, Diane. I am sorry to tell you that Roger has passed away. Would you please let me know if the matter he discussed with you has been resolved or not. You can either reply directly to me at dmrs5149@gmail.com or send to his email with a copy to me.

Thank you very much for your assistance with this.

Diane Stadler

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Jillian Barden March 17, 2025 at 17:12

Hi Diane

I am sorry for your loss. Losing a brother is hard.

Roger had originally reached out because he was being billed for garbage service from Waste Management, and stated he did not have a garbage cart. I asked Waste Management when they took the cart from the property and they stated they did not. Oftentimes when this happens, it means the cart most likely fell into the back of the garbage truck. He was supposed to call Waste Management to get a new cart delivered or to resolve billing issues with Waste Management before his bill becomes an assessment. He did not do that, and so his garbage bill did turn into an assessment with the city of Saint Paul.

Because your brother has passed away, I will be recommend to remove the Quarter 4 2024 assessment at the legislative hearing on April 10. I will send you a follow-up email after the hearing and let you know of the outcome.

Wishing you strength and peace during this time of grief.

Jillian

Roger/Diane W Stadler March 18, 2025 at 10:18

Jillian, thank you so much for your kind words. I appreciate everything you are doing. Thank you.

Diane Stadler

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