

#779119 674 Virginia St - Q2 2024 Assessment Inquiry

Submitted	Received via	Requester
October 15, 2024 at 11:36	Phone call (inbound)	Jordan Grove <jordangrove13@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
On-hold	On-hold	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone
-93.11415,44.96161	674 Virginia St, Floor 1-2, Saint Paul, Minnesota, 55103	17635281501

Property ID Number	Billing period for Delinquent Garbage Bill Assessment
362923120047	Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2024

Total amount due for Delinquent Garbage Bill Assessment
308.91

Stated Reason for Appeal (if given)

PO states he has been making payments, and that he has a service hold on one unit

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
No

Garbage Hauler	Have you contacted your hauler about this garbage bill before?
Republic Services	No

Do you need an interpreter?	Hauler Response Over 24 hours
No	Yes

Date City Staff Sent Message to Hauler	Service Level
October 15, 2024	96 gallons (weekly)

Jillian Barden October 15, 2024 at 11:36

Internal note

Call from: +1 (763) 528-1501
Call to: +1 (651) 413-6624
Time of call: October 15, 2024 at 4:35:43 PM UTC
Answered by: Jillian Barden

Jillian Barden October 15, 2024 at 11:53

Internal note

Inbound call from +1 (763) 528-1501

Call Details
Call from: +1 (763) 528-1501
Call to: +1 (651) 413-6624
Time of call: 2024-10-15 16:35:43 UTC
Location: Fridley, Minnesota, United States
Answered by: Jillian Barden
Length of phone call: 17 minutes, 43 seconds

Jillian Barden October 15, 2024 at 11:56

Internal note

PO states he had a service hold from Jan/FEB to July/Aug. Cannot remember dates

WAs unaware billing would continue if service is not being used

States he made payment. I show a payment for Q3 2024 but not Q2 or prior

Jillian Barden October 16, 2024 at 11:39

Internal note

Request [#781221](#) "Assssment" was closed and merged into this request. Last comment in request [#781221](#):

Hi Jill,

This is Jordan Grove. We spoke yesterday about an assessment that was put on the property, because they didnt get payment. I have attached a copy that shows the last 2 invoices and also the payments for them. I'll give you a call later to see if you got them. Also to find out if you got a hold of republic services to verify that I had cancelled 1 of the services for those months.

Thanks

Jordan

Account Activity [? Understanding account activity](#)

[All Activity](#) [Payments & Credits](#) [Invoice History](#)

Invoice #	Invoice Due Date ▲	Amount Due
0923-005791663	10/25/2024	\$134.31
0923-005721395	07/25/2024	\$134.31
0923-005635386	04/25/2024	\$254.76

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\$134.31

PAY NOW

[View payment settings](#) >

Last Payment Date:

[Current invoice](#) Due date:

Balance may not include pending charges.
48 hours for payment processing.

Save time & automatically pay bills.

Save paper & get

 SIGN UP FOR AUTO PAY

 ADD

Account Activity

[All Activity](#)

[Payments & Credits](#)

[Invoice History](#)

Date ▲

Amount

Description

2024-07-25

(\$134.31)

Credit Card Payment

2024-04-25

(\$254.76)

Credit Card Payment



Search



Request [#781514](#) "Call with Jordan Grove" was closed and merged into this request. Last comment in request [#781514](#): Internal note

Susan Anderson October 16, 2024 at 12:19

Internal note

Jill, Jordan Grove called wanting to know if you received his documents. I told him that we have received them (see above) but that there was not yet an update. I told him you'd get back to him after speaking to Republic.

Jillian Barden October 21, 2024 at 08:27

Internal note

Request [#787190](#) "Card Payments" was closed and merged into this request. Last comment in request [#787190](#):

Jill,

I have the card payments showing the last two bills were paid for trash. I attached them to the email. I'll give you a call on Monday to see if you need anything else from me.

Thanks

1:34



Transactions



Showing



Freedom Unlimit... (...7358)



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Republic X

Jul 25, 2024

Sort by : Recent



REPUBLIC SERVICES

\$134.31 >

Pay Over Time eligible

Apr 25, 2024



REPUBLIC SERVICES

\$254.76 >



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