

#1593531 May 14: 39 Magnolia Ave E - Q4 2025 Legislative Hearing - Hold Not Requested

Submitted	Received via	Requester			
January 9, 2026 at 10:43 AM	Side conversation	Char <charnellemays@gmail.com>			
Status category	Ticket status	Type	Priority	Group	Assignee
Pending	Pending - Future Event	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?
-93.09945,44.97401	39 Magnolia Ave E, St. Paul, Minnesota, 55117	No

Other Telephone	Property ID Number	Start Date - first collection day with no service	Other Name
16513477895	302922210175	2025-06-13	Char

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

I certify by submitting this application that the Service Hold being requested meets the stated requirements of a Service Hold, under penalty of the City of Saint Paul City Code of Ordinances.

Yes

How many units will be unoccupied?	Ward	Legislative Hearing Required	License Plate: State
One Unit	Ward 5	Yes	Minnesota

Do you need an interpreter?	Service Hold Request Type
No	Unoccupied Dwelling Registration - over 26 weeks

I certify by submitting this application that the residential dwelling unit is completely unoccupied

Yes

Is this property currently for sale?	Please select the reason you are contacting the solid waste team
No	Billing or Assessments

Billing Year	What is your billing or assessment question?
2025	Other

Please select the reason for this Unoccupied Dwelling Request	Property owner or tenant?
Under Construction/New Build	Property owner

What size cart do you have?	Total time spent (sec)	Time spent last update (sec)
Large (96 gallons)	3239	10

Billing Quarter
Quarter 3 (July 1 – September 30)

Phil Reilly January 9, 2026 at 10:43 AM

Prop manager received invoice for trash service. Home was purchased in June 2025 and has been vacant since. They don't expect to rent until August. I entered a UDRF request in ticket [#1593225](#). Are we able to remove the previous bill?

Jillian Barden January 13, 2026 at 2:29 PM

Hi Char

Thank you for contacting the city of Saint Paul about your garbage bill. Unfortunately, we are unable to remove the Quarter 3 or 4 billing because we do not have history of any prior requests to cancel service at this property since you purchased the home.

I can backdate the current bill to January 1, so you will no longer be billed. The billing would restart again when you call and restart service.

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

Char January 14, 2026 at 7:33 AM

We did not set up service here and never used the service who I can speak with concerning the quarter 3 and 4 bill. It just does not seem right to have to pay for service we have never used or started.

Jillian Barden January 14, 2026 at 9:32 AM

Hi Char

I have reviewed your property history. In the City of Saint Paul, all homes with 1-4 units are required to have active garbage service per city ordinance. Service holds cannot be backdated because the hauler has been attempting to service your property. However, because the Quarter 1 billing cycle just started, I am able to adjust the bill before print and have backdated your hold to January 1 instead of the original start date of January 23.

If you would like to dispute the charges, you would have to attend a legislative hearing. The Quarter 3 hearing is currently scheduled the morning of March 5, and the legislative hearing for Quarter 4 is on May 14. If you would like to attend one or both of these hearings, please respond to this email. Also, you will get a delinquent notice for Quarter 3 in the next few days. There are no late fees added to the balance.

Let me know if you have questions

Thank you,

Jillian

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Char January 15, 2026 at 12:29 PM

Yes please add me to both sessions.

Jillian Barden February 2, 2026 at 12:51 PM

Hi Char

I will add you to the first session in March, and based on the results of the first session, I will know how to proceed with the second session. I originally informed you the legislative hearing will be on March 5, but that has been rescheduled to March 19. You will receive a letter the first week of March with all the details about the hearing.

We do them over the phone, so we can just dial you in, and we would call you in the morning. We start at 9am, but we will probably call you a little closer to 10am. What would be the best number to contact you?

Thank you,

Jillian

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Char February 2, 2026 at 1:23 PM

612-472-0503

Jillian Barden March 13, 2026 at 2:35 PM

Hi Char

I am entering hearings today and noticed the Quarter 3 assessment has been paid by the title company, so there are no charges to dispute for Quarter 3. There is only a Quarter 4 bill that is unpaid. We can look at disputing that bill, but that will not happen until May.

Let me know how you would like to proceed

Thank you,

Jillian

City of Saint Paul

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Char March 19, 2026 at 8:57 AM

Good morning sorry for the late reply let's proceed to May since Q3 was already paid.

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