

#764294 1669 Maryland Ave E - Quarter 2 (April - June) 2024 Assessment Inquiry

Submitted October 3, 2024 at 08:24 **Received via** Voicemail **Requester** Nicholas Whitehead <nickwhthd.94@gmail.com>

Status category Open **Ticket status** Re-opened **Type** Question **Priority** Normal **Group** PW - Garbage **Assignee** Jillian Barden

Latitude/Longitude -93.02992,44.97771 **Location** 1669 Maryland Ave E, Saint Paul, Minnesota, 55106 **Other Telephone** 16122052986

Other Email nickwhthd.94@gmail.com **Property ID Number** 222922440138

Billing period for Delinquent Garbage Bill Assessment

Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment

2024

Total amount due for Delinquent Garbage Bill Assessment 266.01 **Stated Reason for Appeal (if given)** PO paid bill on time.

Other Name

Nicholas Whitehead

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Hauler Have you contacted your hauler about this garbage bill before?

Waste Management No

Do you need an interpreter?

No

Nicholas Whitehead October 3, 2024 at 08:24

Internal note

Voicemail from +1 (612) 205-2986

Call Details

Call from: +1 (612) 205-2986

Call to: +1 (651) 413-6624

Time of call: 2024-10-03 13:20:21 UTC

Location: Minneapolis, Minnesota, United States

Length of phone call: 3 minutes, 47 seconds

Transcription

Hello, my name is Nick white and I live at 1669 maryland avenue eastern st. Paul. I received a st. Paul, to the council, public hearing notice um for a collection, an assessment of collection of delinquent garbage bills for services provided april to june 2024. I paid my garbage bills for April through june 2024 and I paid them on time. I have proof of pay ma'am, right here on waste management's website looking that I paid that on time. So I'm just wondering what I can do next to clear this and make sure that we're good to go moving forward. So you can give me a call back at 612-205-2986. I'm also getting on the website, st. Paul dot gov, forward slash hearing garbage. I'm filling that out uh, filling out a request there just to make sure you guys have that on file and I'll be attaching an invoice, as well as the just a screenshot of the proof of payment so that you can see that I did that. Thank you so much for your help in this matter. Appreciate it. Bye.

Susan Anderson October 3, 2024 at 08:48

Internal note

Outbound call to +1 (612) 205-2986

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 205-2986

Time of call: 2024-10-03 13:42:12 UTC

Called by: Susan Anderson

Length of phone call: 6 minutes, 23 seconds

Susan Anderson October 3, 2024 at 09:00

Internal note

Request [#764309](#) "1669 Maryland Ave E, Saint Paul,..." was closed and merged into this request. Last comment in request [#764309](#):

See the attached invoice and screenshot with proof of payment. Thank you.

Susan Anderson October 3, 2024 at 09:05

Internal note

Nicholas Whitehead located at 1669 Maryland Ave E, Saint Paul, Minnesota, 55106 contacted the City RE: - Q2 2024 Assessment Inquiry. PO sent in proof of payment that was made ontime (see above). He only owed \$97.39 for Q2 2024, however, the Q2 assessment is for \$266.01(?)Jill can you follow up with WM and find out why they're charging him an assessment since he paid his bill on time? (For phone call with PO, see ticket [#764294](#).) Thank you!

Jillian Barden October 8, 2024 at 11:23

Internal note

Ticket [767649](#)

Because that is the balance from the previous owner Auden Dahm.

His account was set up as of 10.1.23 and canceled as of 4.7.24 when the new owner called in to set up service.

2nd Qtr 2024 – billed for 64 gal trash service from 10.1.23 to 4.7.24, taxes and 3 finance charges.

04/05/24	MISC TAX	INV T1A	16.38	16.38
04/05/24	MISC TAX	INV T1I	47.02	63.40
04/05/24		INV 06A	81.72	145.12
04/05/24		INV 06P	86.21	231.33
04/30/24	FIN CHRG	FIN LPR	11.56	242.89
05/31/24	FIN CHRG	FIN LPR	11.56	254.45
06/28/24	FIN CHRG	FIN LPR	11.56	266.01
07/03/24	ST PAUL BAL	PMT ICR	266.01	.00

Mary Patch

Jillian Barden October 11, 2024 at 12:15

Internal note

I will recommend reducing the assessment by \$119.90 (Q4 2023 charges for a 64 gallon cart, plus late fees), leaving a balance of \$146.11, due to backbilling

Jillian Barden October 11, 2024 at 14:06

Internal note

Outbound call to +1 (612) 205-2986

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 205-2986

Time of call: 2024-10-11 19:04:46 UTC

Called by: Jillian Barden

Length of phone call: 1 minute, 38 seconds

Jillian Barden October 11, 2024 at 14:24

Nicholas,

Thank you for contacting the City of Saint Paul about the Quarter 2 (April - June) 2024 delinquent garbage assessment. I am sorry for any trouble this has caused. In the City of Saint Paul, garbage service is paid in advance on a quarterly basis. When bills are unpaid by the end of the billing cycle (three months), they are transferred to the City, who then pays the bill on behalf of the owner. This zeros out the account with the hauler and a pending assessment for delinquent garbage is placed on the property for the unpaid amount.

It appears that the Quarter 2 (April - June) 2024 invoice of \$266.01 for this property was not paid by the previous property owner. Waste Management sent your delinquent Quarter 2 (April - June) bill to the City which the City paid on behalf of the previous property owner. Therefore, the assessed amount of \$266.01 is still due to the City of St Paul. **Unfortunately, as the current property owner you are now responsible for any assessments on the property.**

Waste Management set up an account with the previous owner on October 1, 2024 for Quarter 4, 2023 (October -December 2023). No payment was made, and they should have sent it to Saint Paul for assessment when it was unpaid, but they did not. Quarter 4 2023 billing, including late fees, is \$119.90. You can contest Quarter 4 2023 charges at the legislative hearing on Thursday October 17. You can attend in person or over the phone, and you also do not have to attend. If you wish for me to contest the \$119.90 without your presence, let me know.

If the \$119.90 is approved to be removed, there will be a remaining balance of \$146.11 due for Quarter 1 2024 (January - March), plus one week of April. Our recommendation to new homeowners in similar situations is to contact your title specialist as they should have informed you about this assessment before closing on this property and addressed it at closing.

If you are not in agreement with this recommendation, you can further contest this assessment at your scheduled legislative hearing. Please reply with how you would like to move forward.

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste
651-266-6101