

# #1164173 CLOSED: SERVICE HOLD - UDRF - 1538 Pacific St, Unit 1 - 4/1/2025 - 10/20/2025

**Submitted** May 29, 2025 at 14:52  
**Received via** Voicemail  
**Requester** Roland Ochoa <rolandochoa78@gmail.com>

**Status category** Solved  
**Ticket status** Solved  
**Type** Question  
**Priority** Normal  
**Group** PW - Garbage  
**Assignee** Jillian Barden

**Latitude/Longitude** -93.03549,44.95117  
**Location** 1538 Pacific St, Saint Paul, Minnesota, 55106  
**Is this a repeat report?** No

**Other Telephone** 15628332464  
**Property Type** SUD  
**Start Date - first collection day with no service** February 1, 2024  
**Other Name** Roland Ochoa

**I certify by submitting this application that the Service Hold being requested meets the stated requirements of a Service Hold, under penalty of the City of Saint Paul City Code of Ordinances.**

Yes

**Number of unoccupied units at the residence** Two Units  
**Do you need an interpreter?** No

### Service Hold Request Type

Unoccupied Dwelling Registration - over 26 weeks

**I certify by submitting this application that the residential dwelling unit is completely unoccupied**

Yes

**Is this property currently for sale?** No  
**Please select the reason you are contacting the solid waste team** Service Hold

**Please select the reason for this Unoccupied Dwelling Request** Vacant Home  
**Property owner or tenant?** Property owner

**What size cart do you have?** Medium (64 gallons)  
**Total time spent (sec)** 1043  
**Time spent last update (sec)** 30

**Roland Ochoa** May 29, 2025 at 14:52

Internal note

Voicemail from +1 (562) 833-2464

### Call Details

Call from: +1 (562) 833-2464

Call to: +1 (651) 413-6624

Time of call: 2025-05-29 19:48:40 UTC

Location: Long beach, California, United States

Length of phone call: 3 minutes, 6 seconds

### Transcription

My name is golden ochoa. My phone number is area code 562-833-2464, area code 562-833-2464. I am calling regarding my trash service at my address. Location which is 1538, pacific street st. Paul, Minnesota 55106. I could please get a call back as soon as possible. Thank you very much. I.

**Michele Jerue** May 30, 2025 at 08:36

Hello Roland,

Thank you for contacting the City of Saint Paul to register Two Units at the address 1538 Pacific St, Saint Paul, Minnesota, 55106 as an unoccupied dwelling due to Vacant Home. Your request has been received and a hold on garbage collection services will begin on 2024-02-01.

Please leave the garbage cart in a location where our crews can access it for removal.

Notice, all mailed communication will be sent to the address of the owner listed on the property taxes.

A staff member will follow-up with you if any additional information is needed to process your request. For more details about service holds, visit our webpage [stpaul.gov/servicehold](http://stpaul.gov/servicehold).

Thank you,

Michele

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City of Saint Paul  
Public Works - Solid Waste  
651-266-6101

[garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us) | [stpaul.gov/garbage](http://stpaul.gov/garbage)

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**Michele Jerue** May 30, 2025 at 08:36

Internal note

Outbound call to +1 (562) 833-2464

Call Details

Call from: +1 (651) 372-8578

Call to: +1 (562) 833-2464

Time of call: 2025-05-30 13:25:53 UTC

Called by: Michele Jerue

Length of phone call: 10 minutes, 49 seconds

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**Jillian Barden** November 12, 2025 at 12:25

Internal note

Minute 1:12 PO stated property is vacant, asked for hold. WM had hold previously.

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