

#1738358 1058 Western Ave N - Q4 2025 Billing Adjustment - Trash Bags

Submitted March 30, 2026 at 2:49 PM
Received via Side conversation
Requester Keith Kamp <keith_kamp@yahoo.com>

Status category Solved
Ticket status Solved
Type Question
Priority Normal
Group PW - Garbage
Assignee Jillian Barden

Latitude/Longitude -93.11596,44.97308
Location 1058 Western Ave N, Apartment 1-2, St. Paul, Minnesota, 55117
Other Telephone 16513368273

Property ID Number 112823410127
Billing period for Delinquent Garbage Bill Assessment Quarter 4 (October - December)

Billing year for Delinquent Garbage Bill Assessment 1
Other Name keith kamp

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before? Yes
Ward Ward 5

Do you need an interpreter? No
Please select the reason you are contacting the solid waste team Billing or Assessments
Billing Year 2025

What is your billing or assessment question? Extra Charges on My Bill
What were you charged for? Garbage Bags
Total time spent (sec) 1065

Time spent last update (sec) 343
Intent Workplace::Maintenance::Request waste disposal
Intent confidence Medium

Language English
Language confidence High
Sentiment Negative
Sentiment confidence High
Adjustment Approved Yes

Original Amount Billed 325.17
Reason for adjustment Removing Trash Bag Charges
New Amount Billed 292.11

Billing Quarter
Quarter 4 (October 1 - December 31)

Jillian Barden March 30, 2026 at 2:49 PM

Your **Quarter 4** bill is as follows:
1058 Western Ave: two 35 gallon carts, 29 extra bags

Your **Quarter 3** bill is as follows:

1058 Western Ave: two 35 gallon carts, 18 extra bags

Jillian Barden March 30, 2026 at 2:58 PM

Internal note

1058 WESTERN AVE N	10/3/2025	4	\$
1058 WESTERN AVE N	10/10/2025	4	\$
1058 WESTERN AVE N	10/17/2025	1	\$
1058 WESTERN AVE N	10/24/2025	2	\$
1058 WESTERN AVE N	10/31/2025	6	\$
1058 WESTERN AVE N	11/7/2025	6	\$
1058 WESTERN AVE N	11/14/2025	6	\$
1058 WESTERN AVE N	9/6/2025	7	F
1058 WESTERN AVE N	8/22/2025	6	F
1058 WESTERN AVE N	7/11/2025	3	F
1058 WESTERN AVE N	9/12/2025	2	F

Jillian Barden March 31, 2026 at 2:48 PM

Internal note

4 bags removed for Q3
6 bags reduced for Q4

Jillian Barden March 31, 2026 at 2:56 PM

Hello Keith,

Thank you for reaching out to the city of Saint Paul about your garbage bill. Our records indicate you had extra bags out on multiple days, which resulted in the charges you see on your invoice. Extra bags are \$4.00 each, plus taxes and fees.

After looking into your concern, the hauler agreed to remove charges for six bags in Quarter 4. I have corrected the Quarter 4 invoice to reflect the new amount. You should see this update on the assessments website within a week. If you already paid the full bill, the overpaid amount is not automatically refunded; it is applied as a credit to the next garbage invoice. If you prefer a refund, please contact the Assessment Department at 651-266-8858 or ofs-assessments@ci.stpaul.mn.us

The corrected amount can be viewed and paid at stpaul.gov/assessments

Quarter 4 Invoice

- Original Invoice Amount: \$325.17
- Corrected Invoice Amount: \$292.11

**Please note extra bag fees are applied whenever the lid is open by six inches or more; and large overages or oversized bags will count as more than one bag.

Please Review these images and let us know if you have any other questions

Thank you,

Jillian

City of Saint Paul

Public Works - Solid Waste

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage

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