

#607579 1056 Oxford St N - Q1 2024 Assessment Inquiry

Submitted June 20, 2024 at 12:29
Received via Web Form
Requester Lucy P Bloedoorn <lucybloedoorn@gmail.com>

Status category Pending
Ticket status Pending - Future Event
Type Question
Priority Normal
Group PW - Garbage
Assignee Jillian Barden

Property ID Number 262923230024
Do you need an interpreter? No
Latitude/Longitude -93.14383,44.97293

Location 1056 Oxford St N, Saint Paul, Minnesota, 55103
Other Name Lucy Bloedoorn
Garbage Hauler Highland Sanitation

Have you contacted your hauler about this garbage bill before?

Yes

Billing year for Delinquent Garbage Bill Assessment

2024

Total amount due for Delinquent Garbage Bill Assessment 293.27
Other Telephone 16126000723

Stated Reason for Appeal (if given)

Highland asserts there were not sufficient funds. I have a record of payments being sent and overdraft fees, nor NSF notices for this matter from my bank.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Billing period for Delinquent Garbage Bill Assessment

Quarter 1 (January - March)

Lucy P Bloedoorn June 20, 2024 at 12:29

Highland asserts there were not sufficient funds. I have a record of payments being sent and no overdraft fees, nor NSF notices for this matter from my bank. I have a receipt from Highland, noting a hand delivered payment of \$130.00 made to them on June 13th, 2023, per advice from City Garbage. I will hand deliver all communications to the garbage Dept. as soon as I can. This has been an extremely stressful situation for me.

Jillian Barden June 20, 2024 at 13:23

Hi Lucy,

It's Jillian again. I have everything I need to request your Quarter 1 (January - March) 2024 assessment to be reduced at the legislative hearing on your behalf. You do not need to hand deliver or email anything else to us at this time. If I need anything, I will let you know.

I understand our system automatically sent you a legislative hearing document this week. You can attend if you wish (in person or over the phone), but it is not required. I will be requesting your assessment to be lowered from \$293.27 to \$129.46 for Quarter 1 (January- March) 2024.

The reason I am requesting the assessment to be lowered to \$129.46 is because that is your regular bill without any additional charges added to it.

Also, I know we talked about it before, but there will be another assessment coming for Quarter 2 (April - June) 2024, but that will take a few weeks to be processed and sent out to you. Assuming Highland is able to process the June 13th 2024 payment without any errors, the remaining balance of around \$120 should be removed through a legislative hearing in September.

If you have any questions, feel free to reach out again.

Jillian
Solid Waste
651-266-6101

Lucy P Bloedoorn June 21, 2024 at 12:53

Jillian,

Given the weirdness of this situation, even though you said you had everything you needed, and because I was told that the hearing officer would look favorably on me making a \$130.00 payment, I'm enclosing a copy of the receipt from Highland. When I went out to the Highland office in Inver Grove, the vibe was suspicious to me, as though they were hiding something, or thought I might do something crazy. ***I don't trust them.*** Is there a way I can pay the City directly for garbage collection?

I thank you and your coworkers for supporting and guiding me in this matter.

Lucy

Jillian Barden June 26, 2024 at 11:57

Hi Lucy

I understand your frustration with this situation. Thank you for making the payment to Highland Sanitation. I reached out to them to confirm the payment and if the payment posted on their end, and the payment posted on their side.

Their exact response is "Yes, Lucy Bloedorn came into our office and made a payment of \$130.00 and it has cleared for her Q2 2024 invoice. This leaves a balance due of \$113.83."

I just wanted to let you know.

Thanks,

Jillian

Lucy P Bloedoorn June 26, 2024 at 15:25

Jillian, thank you.

Lucy