

#1205917 SERVICE HOLD - TEMP - 1158 Hawthorne Ave E - 6/25/2025 - 11/25/2025 - 64

Submitted June 25, 2025 at 10:21 AM **Received via** Mail **Requester** Judith R Marthaler* <jmrthlr@gmail.com>

CCs

Garbage <garbage@stpaul.gov>

Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude **Location**
-93.05175,44.97829 1158 Hawthorne Ave E, Saint Paul, Minnesota, 55106

Start Date - first collection day with no service (temporary service hold)
2025-06-25

End Date - last collection day with no service, will start up again on next collection day **Other Name**
2025-11-25 Judi Marthaler

I certify by submitting this application that the Service Hold being requested meets the stated requirements of a Service Hold, under penalty of the City of Saint Paul City Code of Ordinances.
Yes

How many units will be unoccupied? **Service Hold Request Type**
One Unit Temporary - 4 to 26 weeks

Please select the reason you are contacting the solid waste team **Property owner or tenant?**
Service Hold Property owner

Total time spent (sec) **Time spent last update (sec)**
603 42

Judith R Marthaler* June 25, 2025 at 10:21 AM

Judi Marthaler

Emily Torralba June 25, 2025 at 3:44 PM

Hello Judi Marthaler,

Thank you for contacting the City of Saint Paul regarding a hold on garbage collection services for One Unit at 1158 Hawthorne Ave E, Saint Paul, Minnesota, 55106. The hold will be applied for the following dates:

- **Start Date (first day without service):** 2025-06-25
- **End Date (final day without service):** 2025-11-25

Extensions

To extend your hold, please contact the City within 2 weeks of the originally requested end date or it may not be honored.

Recycling

There is no need to place a hold on your recycling because there is no separate fee for collection services.

Container Storage

Please store both your garbage and recycling carts somewhere secure while you are away, such as in a garage or behind a fence.

Notice, all mailed communication will be sent to the address of the owner listed on the property taxes.

A staff member will follow up with you if any additional information is needed to process your request. For more details about service holds, visit our webpage stpaul.gov/servicehold.

Thank you,

Emily

City of Saint Paul
Public Works - Garbage & Recycling
651-266-6101

garbage@stpaul.gov | stpaul.gov/garbage

Jillian Barden June 30, 2025 at 1:21 PM

Internal note

Outbound call to +1 (651) 690-0767
Call Details:

Call from: +1 (651) 372-8578
Call to: +1 (651) 690-0767
Time of call: 2025-06-30 18:20:22 UTC
Called by: Jillian Barden
Length of phone call: 1 minute, 8 seconds
Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CAeb94196ebb2a55745edb1c2c31372b1b/twilio/recording>

Jillian Barden June 30, 2025 at 1:21 PM

Internal note

Left VM stating I need her cart size. Please teams me when she calls back in