

## 🔼 #1491151 1174 Marion St, 55117 - YW bill, no YW cart

**Submitted** Received via Requester

November 16, 2025 at 16:43 Wes Nemenz Mail

**CCs** 

Lydia Kopf < lydia.kopf@ci.stpaul.mn.us>

Status category **Ticket status Priority** Group **Assignee** Type On-hold On-hold Question Normal PW - Garbage Jillian Barden

Latitude/Longitude Location Is this a repeat report?

-93.10961.44.97662 1174 Marion St, St. Paul, Minnesota, 55117

**Property ID Number** Billing period for Delinguent Garbage Bill Assessment

252923110032 Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment

2025

Total amount due for Delinguent Garbage Bill Assessment Time of LH Assessment No.

3:30 119.06 250122

Date of LH (MM/DD/YYYY) Stated Reason for Appeal (if given)

PO did not utilized vard waste service in 2025 11/25/2025

Have you contacted the Saint Paul Garbage Team about this garbage bill before?

No

Garbage Invoice Dates (i.e. January 1- March 31)

April - November 2026

Staff Comments

PO billed for yard waste subscription but did not have a cart. Contacted us after the time to adjust without a hearing had passed. Staff recommends removing yard waste assessment.

Date of CP (MM/DD/YYYY) Legislative Hearing Required Do you need an interpreter?

12/17/2025 Yes No

**Project Number** Service Level Please select the reason you are contacting the solid waste team

CG25Q2B5 Yard Waste Billing or Assessments

Billing Year What is your billing or assessment question? Total time spent (sec)

2025 474 Yard Waste Billing Issue

Time spent last update (sec) Intent Intent confidence

366 Billing::Wrong charge::Incorrect amount charged Low

Language Language confidence Sentiment Sentiment confidence **Billing Quarter** 

Quarter 2 (April 1 – June 30) **English** High Neutral High

Hauler **FCC** 

**Wes Nemenz** November 16, 2025 at 16:43

Hello,

I was automatically enrolled and billed for Yard Waste Service, however I do not have or use yard waste bin - and I did not have one in 2024 with WM, my previous provider. I have an assessment up for ratification on this, however I never received/use a yard waste bin. My property ID # is 25-29-23-11-0032. The assessment # is 250500 File #YW25Q2B1.

Any help you can provide in resolving this would be greatly appreciated. Thank you.

Wes Nemenz

Megan Beuthien November 20, 2025 at 08:47

Hello Wes,

Thank you for notifying us about a potential discrepancy in your garbage bill.

I have forwarded your question to our billing specialist and she will get back to you with a resolution within a week.

Thank you,

Megan

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City of Saint Paul Public Works - Solid Waste 651-266-6101

garbage@ci.stpaul.mn.us | stpaul.gov/garbage

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