

#1491151 1174 Marion St, 55117 - YW bill, no YW cart

Submitted	Received via	Requester
November 16, 2025 at 16:43	Mail	Wes Nemenz <wesnemenz@gmail.com>

CCs

Lydia Kopf <lydia.kopf@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
On-hold	On-hold	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?
-93.10961,44.97662	1174 Marion St, St. Paul, Minnesota, 55117	No

Property ID Number	Billing period for Delinquent Garbage Bill Assessment
252923110032	Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
119.06	250122	3:30

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)
PO did not utilized yard waste service in 2025	11/25/2025

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
No

Garbage Invoice Dates (i.e. January 1- March 31)
April - November 2026

Staff Comments

PO billed for yard waste subscription but did not have a cart. Contacted us after the time to adjust without a hearing had passed. Staff recommends removing yard waste assessment.

Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Do you need an interpreter?
12/17/2025	Yes	No

Project Number	Service Level	Please select the reason you are contacting the solid waste team
CG25Q2B5	Yard Waste	Billing or Assessments

Billing Year	What is your billing or assessment question?	Total time spent (sec)
2025	Yard Waste Billing Issue	474

Time spent last update (sec)	Intent	Intent confidence
366	Billing::Wrong charge::Incorrect amount charged	Low

Language	Language confidence	Sentiment	Sentiment confidence	Billing Quarter
English	High	Neutral	High	Quarter 2 (April 1 – June 30)

Hauler
FCC

Wes Nemenz November 16, 2025 at 16:43

Hello,

I was automatically enrolled and billed for Yard Waste Service, however I do not have or use yard waste bin - and I did not have one in 2024 with WM, my previous provider. I have an assessment up for ratification on this, however I never received/use a yard waste bin. My property ID # is 25-29-23-11-0032. The assessment # is 250500 File #YW25Q2B1.

Any help you can provide in resolving this would be greatly appreciated. Thank you.

Wes Nemenz

Megan Beuthien November 20, 2025 at 08:47

Hello Wes,

Thank you for notifying us about a potential discrepancy in your garbage bill.

I have forwarded your question to our billing specialist and she will get back to you with a resolution within a week.

Thank you,

Megan

City of Saint Paul
Public Works - Solid Waste
651-266-6101

garbage@ci.stpaul.mn.us | stpaul.gov/garbage

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