

🙀 #1499519 233 Maryland Ave W - Q2 2025 Assessment Inquiry

Submitted Received via Requester

November 20, 2025 at 14:13 Phone call (inbound) John Danial <john.danial@me.com>

CCs

Lydia Kopf < lydia.kopf@ci.stpaul.mn.us>

Status categoryTicket statusTypePriorityGroupAssigneeOpenOpenQuestionNormalPW - GarbageJillian Barden

Latitude/Longitude Location Other Telephone

-93.11,44.97758 231 Maryland Ave W, St. Paul, Minnesota, 55117 16519999535

Property ID Number Billing period for Delinquent Garbage Bill Assessment

242923440205 Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment

2025

Total amount due for Delinquent Garbage Bill Assessment Assessment No. Time of LH

113.19 250120 3:30

Stated Reason for Appeal (if given)

Date of LH (MM/DD/YYYY)

Other Name

11/25/2025

John Danial

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?

No

Garbage Invoice Dates (i.e. January 1- March 31)

April 1 - June 30

Staff Comments

PO requested a UDRF service hold due to renovating the property. The hold information did not transfer over during the transition. Staff recommends removing assessment.

Ward Date of CP (MM/DD/YYYY) Legislative Hearing Required Do you need an interpreter?

Ward 5 12/17/2025 Yes No

Project Number Service Level

CG25Q2B3 64 gallons (weekly)

Please select the reason you are contacting the solid waste team Billing Year

Billing or Assessments 2025

What is your billing or assessment question? Total time spent (sec) Time spent last update (sec)

Request a Legislative Hearing 2667 864

Billing Quarter Hauler Multiple Quarters FCC

Emily Torralba November 20, 2025 at 14:13

Call from: +1 (651) 999-9525 Call to: +1 (651) 372-8578

Time of call: November 20, 2025 at 8:11:36 PM UTC

Answered by: Emily Torralba

Internal note

Emily Torralba November 20, 2025 at 14:21

Inbound call from +1 (651) 999-9525

Call Details

Call from: +1 (651) 999-9525 Call to: +1 (651) 372-8578

Time of call: 2025-11-20 20:11:36 UTC

Location: Saint paul, Minnesota, United States

Answered by: Emily Torralba

Length of phone call: 9 minutes, 53 seconds

Emily Torralba November 20, 2025 at 14:40

Internal note

Internal note

PO states they bought their home in 2023 and notified WM that they needed to place a UDRF for renovating the home. PO states they never paid for garbage through previous hauler WM since they bought their home . PO states that the home became occupied with tenants/potential new home owner in Sept 2025. PO would like to dispute Q2 and Q3 garbage bills because service hold was not applied. Thank you!

Jillian Barden November 21, 2025 at 12:49

Internal note

Outbound call to +1 (651) 999-9525

Call Details

Call from: +1 (651) 413-6624 Call to: +1 (651) 999-9525

Time of call: 2025-11-21 18:47:52 UTC

Called by: Jillian Barden

Length of phone call: 1 minute, 19 seconds

Jillian Barden November 21, 2025 at 13:11

Hi John

I just called and left you a message. It sounds like you were charged for garbage service while you had a service hold on the account. The time to remove a bill without a legislative hearing has passed, so I have to present this information to the hearing officer on Tuesday, November 25, around 3:30pm. You are not required to attend, as I believe I have enough information to make a recommendation.

I will reach out after the hearing and let you know the outcome

If you have any questions, feel free to ask

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste
651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage

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