#1290687 1139 White Bear Ave N, 55106 - Yard Waste Billing Inquiry

Submitted	Received via	Requester
August 6, 2025 at 08:30	Voicemail	Jesse Hofschulte <hofschultejesse@yahoo.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Closed	Solved	Question	Normal	PW - Garbage	Lydia Kopf

Latitude/Longitude	Location	Other Name
-93.02575,44.97564	1139 White Bear Ave N, St. Paul, Minnesota, 55106	Jesse

Total time spent (sec)	Time spent last update (sec)
366	16

Jesse Hofschulte August 6, 2025 at 08:30 Internal note

Voicemail from +1 (651) 468-1555

Call Details
Call from: +1 (651) 468-1555
Call to: +1 (651) 413-6624
Time of call: 2025-08-06 13:26:53 UTC
Location: Saint paul, Minnesota, United States
Length of phone call: 3 minutes, 41 seconds

Transcription
Hey, as uh, originally got an, A letter from you guys saying uh, yard waste service, which I have not had any yard with service this year. I've been trying to get it, but uh, never got a container dropped off and it says, I owe you money for it. Not even used any yard waste can service this whole summer. I was kind of curious on what's going on with this and then I got some other questions as well. So if you could give me a call back, my number is 651-468-1555. My name is Jesse hoshal to thank you bye.

Summer Keown August 8, 2025 at 09:00 Internal note

Outbound call to +1 (651) 468-1555

Call Details
Call from: +1 (651) 413-6624
Call to: +1 (651) 468-1555
Time of call: 2025-08-08 13:54:00 UTC
Called by: Summer Keown
Length of phone call: 6 minutes, 10 seconds

Summer Keown August 8, 2025 at 09:02

Hello Jesse,

Thank you for reaching out to Saint Paul Garbage and Recycling about your bill regarding yard waste subscription charges.

I am submitting this to our billing specialist so that the yard waste subscription can be removed from your bill for 2025. You will receive follow up communications once that is completed.

Thank you,

Summer

City of Saint Paul

Public Works - Solid Waste & Recycling
651-266-6101

Summer Keown August 8, 2025 at 09:02 Internal note

PO wants YW subscription removed from bill - didn't receive cart and prefers to just have it removed this year.

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