▮ #1459716 539 Payne Ave - Q2 2025 Assessment Inquiry

Submitted	**Received via**	**Requester**
October 30, 2025 at 07:22	Web Form	Karen Weber <robsdrywall24@gmail.com>

Status category	**Ticket status**	**Type**	**Priority**	**Group**	**Assignee**
Open	Re-opened	Question	Normal	PW - Garbage	Jillian Barden

Location	**Other Telephone**	**Property ID Number**
539 Payne Ave.	16512384225	322922240073

Billing period for Delinquent Garbage Bill Assessment

Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment

2025

Total amount due for Delinquent Garbage Bill Assessment	**Assessment No.**	**Time of LH**
137.53	250122	11:00

Stated Reason for Appeal (if given)

Mixed Use building is used just commercially and the one living unit is not rented as an apartment

Date of LH (MM/DD/YYYY)	**Other Name**
11/20/2025	Karen Weber

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?

Yes

Garbage Invoice Dates (i.e. January 1- March 31)

April 1 - June 30

Staff Comments

This is a Mixed-Use building that uses the living space for commercial use. There are no occupants living in the space.

Date of CP (MM/DD/YYYY)	**Legislative Hearing Required**	**Do you need an interpreter?**
12/17/2025	Yes	No

Project Number	**Service Level**	**Total time spent (sec)**	**Time spent last update (sec)**
CG25Q2B5	96 gallons (weekly)	1896	604

Intent	**Intent confidence**	**Language**	**Language confidence**
Misc::Feedback::Negative service feedback	High	English	High

Sentiment	**Sentiment confidence**	**Hauler**
Very negative	High	FCC

Karen Weber October 30, 2025 at 07:22

Have never had service for this address even when Aspen was the trash contract. There is no container for this address. The renters who rent from me have brought their trash home to their own trash containers. Disputing this bill and not paying for something that has not been used. Will also call the number listed to talk to a person. Did try to call and talk to the City of St. Pau trash many times but was put on hold and then I was disconnected.

Jillian Barden November 4, 2025 at 10:48   Internal note

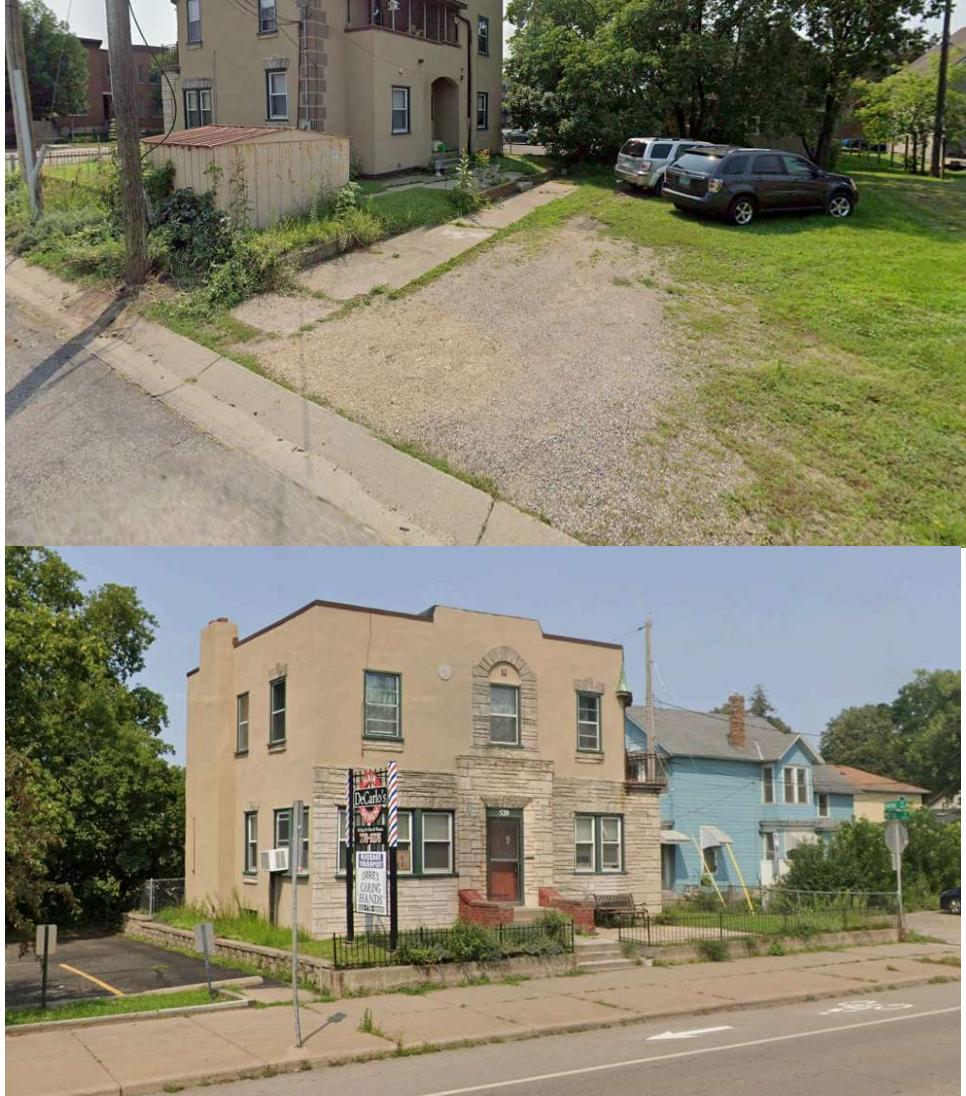Not paying for something we have never used

Jillian Barden November 4, 2025 at 11:03

This is a Mixed Use building
There are no carts on site, per google maps (August 2024)
Current PO has owned property since 2014
It is a Barber Shop and Massage Therapist office

Jillian Barden November 4, 2025 at 11:46

Hi Karen

Thank you for reaching out to the city of Saint Paul about your garbage bill. It sounds like this Mixed Use building is used just commercially and the one living unit is not rented as an apartment (people are not sleeping overnight at the property). Is that correct?

Aspen sent us all of the cart information from their database, and that is how we determined to bill your address. They listed 539 Payne Ave with a single 96 gallon cart. If this information is incorrect, I will need to present a file at the legislative hearing on November 13 to have the charges removed.

Let me know if there are people sleeping overnight at the property to determine how to move forward.

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling

stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

Karen Weber November 13, 2025 at 08:38

Yes that is correct

Jillian Barden November 13, 2025 at 15:32

Hi Karen,

OK, that sounds good. The Hearing has passed for today, but I can put it on the schedule for next Thursday. You do not need to attend the hearing. I will let you know the outcome once the hearing is over.

Let me know if you have questions,

Thank you,

Jillian

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