#1384713 848 Orange Ave E, St. Paul, Minnesota, 55106 - Yard Waste Billing Inquiry

Submitted	Received via	Requester
September 16, 2025 at 15:31	Web Form	Aaron C Nosich <manosich@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Closed	Solved	Question	Normal	PW - Recycling	Lydia Kopf

Latitude/Longitude	Location	Is this a repeat report?
-93.06471,44.97914	848 Orange Ave E, St. Paul, Minnesota, 55106	Yes

Other Telephone	Ticket Referred From	Property Type	Other Name	Yard Waste Request Type
2708723136	Direct/Personal Line	SUD	Aaron C Nosich	Other (enter details below)

Do you need an interpreter?	.
No	open_-_scheduled

Please select the reason you are contacting the solid waste team	Property owner or tenant?
Yard Waste	Property owner

Total time spent (sec)	Time spent last update (sec)	Intent
291	17	Billing::Wrong charge::Incorrect amount charged

Intent confidence	Language	Language confidence	Sentiment	Sentiment confidence
High	English	High	Negative	High

Aaron C Nosich September 16, 2025 at 15:31

I received an additional bill for the yard waste collection program and this entire season we have not had a yard waste bin. Here I thought this service was cancelled last year and this year I never received a yard waste bin and I am being charged for service I was never given. I would like this taken off of my bill. This has been a repeat issue year after year where yard waste seems to be the issue.

Property ID: 21-29-22-33-0063

Marcus Myers September 18, 2025 at 07:29

Hello Aaron,

Thank you for reaching out to Saint Paul Garbage and Recycling about your bill regarding yard waste subscription charges. Any home that had yard waste service last year was automatically enrolled in service again this year. You should have received a grey cart with a green lid for your use.

We will go ahead and remove the yard waste charge from your account. I apologize that a cart was never delivered to you.

Please let us know if you have any additional questions and have a great day!

Thank you,

Marcus

City of Saint Paul
Public Works - Solid Waste & Recycling
651-266-6101

Marcus Myers September 18, 2025 at 07:29 Internal note

Please remove the yard waste charge as the PO requested, thank you!!

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