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HEARING REQUEST

To: **INTECH INC**
1055 GERVAIS AVE
MAPLEWOOD MN 55109-1927

RECEIVED
FEB 25 2025
CITY CLERK

From: Saint Paul Regional Water Services

Date: February 13, 2025

RE:

Account Number:	**0387730**
Customer Number:	**632762**
Service Address:	**70361387**

Dear SPRWS Customer,

You have a right to a hearing if there is a disagreement regarding your account. Hearings are held with an impartial Hearing Officer, who listens to your concerns, considers all relevant information and makes a recommendation for a settlement. The Hearing Officer will contact you to arrange for a hearing after this completed and signed form is returned to Saint Paul Regional Water Services, 1900 Rice St Saint Paul MN 55113.

Sincerely,

Customer Service
Saint Paul Regional Water Services
1900 Rice St., Office Building
Saint Paul Minnesota 55113
Phone: 651-266-6351

Reason for Hearing:
(Please Print)

Hello, we ordered a water meter for business reasons last spring. When we hooked the meter up, it didn't work. The city inspector came out and said it was an issue with the hydrant. He said someone will be out to service it soon. As of today the out of service sign is still on the hydrant. We received the $1000 deposit back but we were still charged an inspection fee ($50) and a permit fee ($200). I am looking to get that money credited back since we never used the meter.

Signature: Signed by: Patrick Kasper 280BF84B6E4B416... **Date:** 2/17/2025

Name: Patrick Kasper **Telephone Number:** 651-295-1773
(Please print)

Retain this portion of the bill for your records

5% Late Charge will be added 30 days after the billing date.

Service Address: 70361387
Customer Number: 632762
Account Number: 0387730
Billing Date: 11/26/2024
Due Date: 12/11/2024

INTECH INC
1055 GERVAIS AVE
MAPLEWOOD MN 55109-1927

Final Bill

BILLING INFORMATION

CURRENT CHARGES	
Hydrant Inspection Fee	$50.00
Hydrant Permit Admin Fee	$200.00
R-O-W Recovery Fee	$58.40
Water Service Base Fee	$338.72
Metro Area Housing Tax	$1.47
Metro Area Transportation Tax	$4.42
Minnesota State Tax	$40.47
St Paul City Tax	$8.83
Transit Sales Tax Ramsey County	$2.94
Apply Deposit to A/R	$1,000.00CR
TOTAL CURRENT CHARGES	**$294.75CR**
TOTAL AMOUNT DUE	**$294.75CR**

METER READINGS

(Your Meter Size:)

Previous Date	Previous Reading	Current Date	Current Reading	Usage	Days
6/27/24	638	11/20/24	638	0	146
Total				**0**	**146**

This is your final bill. The amount due on this bill may include both current charges and a previous bill amount. To prevent overpayment, please make sure that your final payment equals the total amount due less the amount of any payments sent that still show as owing on this final bill. If you have any questions about the amount due, please call our Customer Service Department at 651-266-6350.

Moving? Please call Customer Service at **651-266-6350**
E-mail us at **waterinquiries@stpaul.gov** To pay your bill online go to **https://billpay.saintpaulwater.com**

Detach here and mail bottom portion with your payment.

Final Bill

Customer Number: 632762
Account Number: 0387730
Route Number: 999-999

Service Address
70361387
ST. PAUL

INTECH INC
1055 GERVAIS AVE
MAPLEWOOD MN 55109-1927

Due Date **December 11, 2024**

DO NOT PAY **$294.75CR**

Credit Balance Do Not Pay

Enter Amount Enclosed

6327620387730000000294754

Hydrant Permit Requirements and Charges

Water obtained from a hydrant by permission of this Permit is expressly intended for non-potable uses only and is not to be used for drinking water.

Permit Required

Hydrants may be used only after obtaining a hydrant permit from SPRWS.
A hydrant meter issued by SPRWS must be used whenever taking water from a permitted hydrant.
A fine of $1,000 and confiscation of hydrant nozzle adaptors and appurtenances will result in the event:

1. A person is found using water from a hydrant without having first obtained a proper SPRWS hydrant permit, or
2. A person is found using water from a hydrant different than the one specified on the permit and the person had not first obtained SPRWS permission to use a different hydrant.

Cash deposit of $1,000 Required

The deposit is to guarantee payment for water used, charges accrued and any breakage or damage to the Board's hydrant, meter or other works.

Permit is valid until the 15th of the following month

1. Permit may be automatically renewed each month upon:
    a. Submission of a photograph clearly showing the entire meter assembly
    b. Submission of a photograph clearly showing the entire current reading of the meter
2. All photographs must be submitted via email to Water-HPMR@ci.stpaul.mn.us <mailto:HPMR@ci.stpaul.mn.us> between the 1st and 15th of each month.
3. Photographs must be submitted each month even if no water has been used.
4. If photographs are not submitted by the 15th, permit is suspended until such photographs are submitted. **Use of the meter or obtaining water from a hydrant in any other way during suspended status is illegal and subject to a $1,000 fine.**
5. Permit is **permanently revoked** if photographs are not submitted by the last day of the month. The meter must be returned immediately. All permits granted to the company named on the permit are likewise revoked and no further permits will be granted to that company until all meter assemblies currently in use by the company named on the permit are returned. **Use of any meter or obtaining water from a hydrant in any other way after such revocation is illegal and subject to a $1,000 fine.**

Charges for hydrant rental, all subject to applicable sale taxes:

1. A charge of $10 plus all applicable sales taxes per month shall be applied for each permit for each thirty-day period or fraction thereof to cover the cost of inspection and ordinary wear and tear on the hydrant.
2. A charge of $40 plus all applicable sales taxes per month shall be applied for each permit for each thirty-day period or fraction thereof to cover the cost of administration of the hydrant permit.
3. A charge for the volume of water plus all applicable sales taxes shall be applied according to the highest water rate. Measurement of water volume shall be by use of the hydrant meter issued to each permittee or by estimate if meter reading is unavailable or deemed inaccurate by the water utility.
4. Charges for the water service base fee and right-of way recovery fees, and other charges as may be established by city council plus all applicable sales taxes shall be applied and shall not be less than those applied to any retail water account.
5. An additional charge of $10 shall be applied each time a request to move the hydrant meter to another hydrant is approved to cover the cost of inspection and ordinary wear and tear on the newly approved hydrant.
6. During the period December 1 to April 1, an additional rental charge of $30 shall be applied for each thirty-day period or fraction thereof to compensate for the cost of extraordinary inspection and wear and tear when a hydrant is operated during winter months.
7. Applicant shall be responsible for any breakage or damage to the Board's hydrant, meter or other works. Cost to be paid by applicant shall be based on the Board's actual repair or replacement costs. Repair or replacement shall be determined by SPRWS.

Comments

1055 Gervais Ave

Comment Code	Date/Time Entered	Comments	User ID	Expiration Date	Action ID	Active?	Comment Status
Billing/Cust notes	1/9/2025 11:44:48 AM	01/09/25 I ATTEMPTED TO TRANSFER THE REP FROM INTECH INC TO THE METER SHOP REGARDING BILLING. IT FAILED. LDP	Lori Petricka	1/8/2025		FALSE	None
Move Out Comments	11/25/2024 9:05:53 AM	CUSTOMER STATED THEY DID NOT USE THE METER DUE TO HYD NOT BEING OPERATIONAL REPAIRED: 2" CHECK VALVE - N/C	Gayle Moser	11/30/2024		FALSE	None

Service Order History

1055 Gervais Ave

Service Order #	Type of Service Order	Service Message	Completed	Print Date	Date Work Completed
686319	HYDRANT (PERMIT INITIAL ISSUE)-(	GERVAIS 1ST HYD. W OF MAPLEWOOD DR - N	TRUE	6/27/2024	6/27/2024

Cancelled	Created By	Date/Time Created	Assigned To	Assigned To Department	Printed By	Date/Time Printed	Work Done By
FALSE	Rutger Krenz	6/27/2024 12:26:11 PM					Rutger Krenz

Completed Timestamp	Preferred Reading From	Preferred Reading To	Customer #	Schedule Type	Service Order Priority (in hours)	Completion Code
6/27/2024 12:27:10 PM			632762		0	HYDRANT (PERMIT I

Progress Notes	Closing Notes	Action ID	Arrival Date/Time	Travel Time (in hc	Labor Time (in hc	Pay Rate	Services	Meter Numbers
GERVAIS 1ST HYD.				0.00	0.00			

Equipment Numb	Emergency Servic	Hold
	FALSE	FALSE