

Mai Vang

From: Derek Olson
Sent: Wednesday, April 29, 2026 7:53 AM
To: Marcia Moermond
Cc: Mai Vang
Subject: Meter Verification

Marcia,

I verified what will register when the meter is frozen. Joe explained that any water that passes through the meter into the home for use or a broken pipe registers. Anything that sprays out the bottom of a frozen or damaged meter doesn't register.



Derek Olson
*Customer Service / Billing
Supervisor*

1900 Rice Street
St. Paul, MN 55113
PH: 651-266-6293

Derek.olson@ci.stpaul.mn.us