

Megan Beuthien April 6, 2026 at 9:28 AM

Internal note

Spoke to PO regarding no collection since September 2025, confirmed collection days and service location.

Sending ticket to billing manager for potential credit of no service since 9/2025.

Sending ticket to cart specialist as PO states there is only one 35 gallon at property - add cart sharing ticket as well. Please remove 64 gal from records.

Creating zuper jobs for haulers to confirm collection will occur moving forward - emailed greg for STP routes & created 'make sure' job for eureka

Megan Beuthien April 6, 2026 at 9:52 AM

Hello House,

We are very sorry about the multiple missed Garbage pickups at 700 Stryker Ave, 55107. Thank you for taking the time to report it to us again.

I have reported this most recent missed collection from 2026-03-31.

I have escalated the issue to a supervisor so that we can correct it moving forward. You can expect a truck to return within 1 business day to pick up your materials or you can expect to hear from us if there was an issue. Please leave your cart and/or extra items at the usual collection location.

Thank you,

Megan

City of Saint Paul

Public Works - Solid Waste & Recycling

651-266-6101

garbage@ci.stpaul.mn.us | stpaul.gov/garbage

Zuper Admin April 6, 2026 at 10:45 AM

Internal note

Collection Day Report: 3/31

Cleanup Report: Priority note for 4/7

Next Collection Day Note: Extra attention on account for next collection day

Added from Zuper by Edwin Kibbons

Zuper Admin April 7, 2026 at 4:06 PM

Collected 10:14 4/7

Internal note

Added from Zuper by Lisa Holland