#1470089 RESTART - 2030 Pinehurst Ave - 11/11/2025 - 35

Submitted	Received via	Requester
November 5, 2025 at 09:47	Side conversation	Stuart Yeh <istravinsky3001@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Pending	Pending - Future Event	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?
-93.18615,44.91875	2030 Pinehurst Ave, St. Paul, Minnesota, 55116	No

End Date - last collection day with no service, will start up again on next collection day	Ward
November 11, 2025	Ward 3

Do you need an interpreter?	Service Hold Request Type	Is this property currently for sale?
No	Cancel Hold/Restart Service	No

Please select the reason you are contacting the solid waste team	Billing Year
Service Hold	2025

What is your billing or assessment question?	What kind of service hold did you request?
Service Hold Not Applied	Temporary - 4 to 26 weeks

What was the requested end date?	What was the requested start date?	Property owner or tenant?
October 31, 2025	April 1, 2025	Property owner

Total time spent (sec)	Time spent last update (sec)	Intent
29	29	Service::Service information::Available services

Intent confidence	Language	Language confidence	Sentiment	Sentiment confidence
Low	English	High	Neutral	High

Billing Quarter
Multiple Quarters

Jillian Barden November 5, 2025 at 09:47

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Restarting service after being gone from April 1 - Oct 31. PO was probably not collected yesterday so starting service on 11/11. He might need a city cart

From: Stuart Yeh <istravinsky3001@gmail.com>
Date: Thu, Oct 30, 2025 at 2:30 pm

---------- Forwarded message ---------
From: **Stuart yeh** <istravinsky3001@gmail.com>
Date: Thu, Oct 30, 2025, 2:25 PM
Subject: waste management bill
To: <ofs-assessments@ci.stpaul.mn.us>

I am confused about the switch from Aspen Waste Management to the City of St. Paul. I was away from my home and did not receive service. Now I wish to restart service. What is the procedure? Can I simply restart payments via the online portal? Do I have to pay for service I did not receive (because I was away from my home until today)? Can I utilize the old Aspen Waste Management garbage bin? If I leave a foam cushion outside of the bin, could you please pick this up in addition to the contents of the bin?