

## #764444 836 Rose Ave E - Q2 2024 Assessment Inquiry - WM

<b>Submitted</b>	<b>Received via</b>	<b>Requester</b>
October 3, 2024 at 08:48	Phone call (inbound)	David Bush

### CCs

Jillian Barden <jillian.barden@ci.stpaul.mn.us>

<b>Status category</b>	<b>Ticket status</b>	<b>Type</b>	<b>Priority</b>	<b>Group</b>	<b>Assignee</b>
Closed	Solved	Question	Normal	PW - Garbage	Jillian Barden

<b>Latitude/Longitude</b>	<b>Location</b>	<b>Other Telephone</b>
-93.0651,44.97656	836 Rose Ave E, Saint Paul, Minnesota, 55106	16127201451

<b>Property ID Number</b>	<b>Billing period for Delinquent Garbage Bill Assessment</b>
282922220118	Quarter 2 (April - June)

**Billing year for Delinquent Garbage Bill Assessment**  
2024

<b>Total amount due for Delinquent Garbage Bill Assessment</b>	<b>Other Name</b>
25.83	David Bush

**Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?**  
Yes

<b>Garbage Hauler</b>	<b>Have you contacted your hauler about this garbage bill before?</b>
Waste Management	Yes

**Please select the reason you are contacting the Garbage Program new options**  
Other

<b>Do you need an interpreter?</b>	<b>Is this request about recycling, garbage, or both?</b>
No	Garbage only

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**Emily Torralba** October 3, 2024 at 08:48

Internal note

Call from: +1 (612) 720-1451  
Call to: +1 (651) 413-6624  
Time of call: October 3, 2024 at 1:48:00 PM UTC  
Answered by: Emily Torralba

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**Emily Torralba** October 3, 2024 at 08:56

Internal note

Inbound call from +1 (612) 720-1451

Call Details  
Call from: +1 (612) 720-1451  
Call to: +1 (651) 413-6624  
Time of call: 2024-10-03 13:48:00 UTC  
Location: Minneapolis, Minnesota, United States  
Answered by: Emily Torralba  
Length of phone call: 8 minutes, 31 seconds

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**Emily Torralba** October 3, 2024 at 08:59

Internal note

PO called to ask about hearing today 10/3 at 9 am but there was no phone number provided for him to call.  
Please reach out to PO they seem to be confused. Thank you!

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**Lydia Campbell** October 3, 2024 at 09:22

Internal note

Outbound call to +1 (612) 720-1451

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 720-1451

Time of call: 2024-10-03 14:14:46 UTC

Called by: Lydia Campbell

Length of phone call: 7 minutes, 48 seconds

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**Lydia Campbell** October 3, 2024 at 09:26

Internal note

PO states that they would like to contest his assessment. He would like to be placed on the schedule for the layover on 10/17 at 9AM. He has a commitment at 10AM, so it will have to be during that window.

[Jillian Barden](#) -- I see that his previous tickets on this issue were marked *so/ved*, but I wasn't quite able to figure out what that resolution was to share the info with him. I told him you would call back next week to follow up.

PO also wanted to pass along a compliment to Jillian saying that he's never had someone be so responsive and helpful :)

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**Jillian Barden** October 8, 2024 at 11:13

Internal note

Ticket #[767648](#)

Correct – I reversed those amounts off of our holding account for St Paul

Mary Patch

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**Jillian Barden** October 8, 2024 at 11:16

Internal note

Called PO (on his other account, 1209 Dayton) confirming 10/17 hearing at 9am

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