

#764444 836 Rose Ave E - Q2 2024 Assessment Inquiry - WM

Submitted **Received via** Requester
October 3, 2024 at 08:48 Phone call (inbound) David Bush

CCs

Jillian Barden <jillian.barden@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
Closed	Solved	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone
-93.0651,44.97656	836 Rose Ave E, Saint Paul, Minnesota, 55106	16127201451

Property ID Number Billing period for Delinquent Garbage Bill Assessment
282922220118 Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2024

Total amount due for Delinquent Garbage Bill Assessment Other Name
25.83 David Bush

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Hauler Have you contacted your hauler about this garbage bill before?
Waste Management Yes

Please select the reason you are contacting the Garbage Program new options
Other

Do you need an interpreter? Is this request about recycling, garbage, or both?
No Garbage only

Emily Torralba October 3, 2024 at 08:48

Internal note

Call from: +1 (612) 720-1451
Call to: +1 (651) 413-6624
Time of call: October 3, 2024 at 1:48:00 PM UTC
Answered by: Emily Torralba

Emily Torralba October 3, 2024 at 08:56

Internal note

Inbound call from +1 (612) 720-1451

Call Details
Call from: +1 (612) 720-1451
Call to: +1 (651) 413-6624
Time of call: 2024-10-03 13:48:00 UTC
Location: Minneapolis, Minnesota, United States
Answered by: Emily Torralba
Length of phone call: 8 minutes, 31 seconds

Emily Torralba October 3, 2024 at 08:59

Internal note

PO called to ask about hearing today 10/3 at 9 am but there was no phone number provided for him to call.
Please reach out to PO they seem to be confused. Thank you!

Lydia Campbell October 3, 2024 at 09:22

Internal note

Outbound call to +1 (612) 720-1451

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 720-1451

Time of call: 2024-10-03 14:14:46 UTC

Called by: Lydia Campbell

Length of phone call: 7 minutes, 48 seconds

Lydia Campbell October 3, 2024 at 09:26

Internal note

PO states that they would like to contest his assessment. He would like to be placed on the schedule for the layover on 10/17 at 9AM. He has a commitment at 10AM, so it will have to be during that window.

Jillian Barden -- I see that his previous tickets on this issue were marked *solved*, but I wasn't quite able to figure out what that resolution was to share the info with him. I told him you would call back next week to follow up.

PO also wanted to pass along a compliment to Jillian saying that he's never had someone be so responsive and helpful :)

Jillian Barden October 8, 2024 at 11:13

Internal note

Ticket #[767648](#)

Correct – I reversed those amounts off of our holding account for St Paul

Mary Patch

Jillian Barden October 8, 2024 at 11:16

Internal note

Called PO (on his other account, 1209 Dayton) confirming 10/17 hearing at 9am

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