

# #244915 1964 MINNEHAHA AVE E - 2023 Q3 ASSESSMENT INQUIRY (REPUBLIC) - LH REMOVE

<b>Submitted</b>	<b>Received via</b>	<b>Requester</b>
October 27, 2023 at 09:51	Voicemail	Anthony Galvan <galvana@my.uwstout.edu>

<b>Status category</b>	<b>Ticket status</b>	<b>Priority</b>	<b>Group</b>	<b>Assignee</b>
Open	Re-opened	Normal	PW - Garbage	Lydia Campbell

<b>Property ID Number</b>	<b>Do you need an interpreter?</b>	<b>Latitude/Longitude</b>
352922210012	No	-93.01751,44.96281

<b>Location</b>	<b>Other Name</b>	<b>Garbage Hauler</b>
1964 Minnehaha Ave E, St. Paul, Minnesota, 55119	ANTHONY GALVAN	Republic Services

## Rescheduled LH Date:

01/18/2024

## Staff Comments

PO provided proof of payment for full amount of garbage bill. Hauler, Republic Services, confirmed that the delinquent bill was sent to the City in error and should be removed.

<b>Billing year for Delinquent Garbage Bill Assessment</b>	<b>Date of CP (MM/DD/YYYY)</b>
2023	03/13/2024

<b>Total amount due for Delinquent Garbage Bill Assessment</b>	<b>Legislative Hearing Required</b>
114.68	Yes

<b>Other Telephone</b>	<b>Date of LH (MM/DD/YYYY)</b>	<b>Other Email</b>
16512858906	01/11/2024	galvana@my.uwstout.edu

## Stated Reason for Appeal (if given)

PO states that they already paid this bill in full to their hauler on 7-24-2023.

## Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

## Garbage Invoice Dates (i.e. January 1- March 31)

July 1 - September 30

<b>Billing period for Delinquent Garbage Bill Assessment</b>	<b>Time of LH</b>
Quarter 3 (July - September)	11:00AM

**Anthony Galvan** October 27, 2023 at 09:51

Internal note

Voicemail from +1 (651) 285-8906

## Call Details

Call from: +1 (651) 285-8906

Call to: +1 (651) 413-6624

Time of call: 2023-10-27 14:49:07 UTC

Location: Minneapolis, Minnesota, United States

Length of phone call: 2 minutes, 14 seconds

## Transcription

Thank you. Yes. Hi, my name is Anthony galvan. I live at 1964, many high avenue saint paul, 55119. And I have gotten an assessment for a garbage bill for the month of July through september. It looks like here, uh, I paid that bill and wondering if there's confusion since the account is listed under just anthony galvan. But the homeowners is Anthony galvan and victoria snyder. If you could give me a call back, 651-285-8906. I'd really appreciate it. Thanks. I.

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**Shelly Barnhart** October 27, 2023 at 10:14

Internal note

Outbound call to +1 (651) 285-8906

## Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 285-8906

Time of call: 2023-10-27 15:11:01 UTC

Called by: Shelly Barnhart

Length of phone call: 3 minutes, 4 seconds

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**Shelly Barnhart** October 27, 2023 at 10:20

Internal note

PROPERTY OWNER OF 1964 MINNEHAHA AVE E RECEIVED AND ASSESSMENT FOR THE PROPERTY  
THE PO IS STATING HE ALREADY PAID THE BILL, AND WAS NOT LATE IN PAYING TO BILL TO REPUBLIC  
SERVICES.

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**Lydia Campbell** October 27, 2023 at 13:39

Internal note

Outbound call to +1 (651) 285-8906

## Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 285-8906

Time of call: 2023-10-27 18:36:41 UTC

Called by: Lydia Campbell

Length of phone call: 2 minutes, 38 seconds

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**Lydia Campbell** October 27, 2023 at 13:39

Internal note

Spoke to PO. Waiting for proof of payment.

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**Lydia Campbell** October 27, 2023 at 13:58

Internal note

See ticket [#245887](#) for supplemental info

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**Sarah Haas** October 31, 2023 at 13:07

Internal note

Account Dashboard | Republic Services

republicservices.com/account/dashboard

Pay Bill | See Schedule | Customer Support | Service Alerts | LOGOUT

REPUBLIC SERVICES

Dashboard | Payments | Services | Support | Home

Search Site

Account Name: ANTHONY GALVAN | Account Number: 3-0923-0088116

Convenient bulb recycling  
PACK & SHIP

**Customer Support**  
Mon - Fri | 7:30AM to 5PM For All Time Zones  
Sat | Please Use the Online Portal  
651-455-8634

Balance Due ⓘ **\$0.00**  
Save time & automatically pay bills  
The most convenient way to pay your bill  
[View invoice history](#)

Pay Bill  
TURN ON AUTO PAY  
START PAPERLESS

**Anthony Galvan**  
1964 MINNEAPOLIS AVE E, SAINT PAUL, MN 55119-3913

**Pickup Schedules** [View Residential Holiday Schedule](#)

October 2023

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14

39°F Cloudy

Search

1:41 PM 10/27/2023

**Lydia Campbell** November 1, 2023 at 15:44

Internal note

Response from hauler: *Please remove the certification from the account. This customer already paid. This was from the previous owner, and it cleared on our end.*

**Lydia Campbell** November 1, 2023 at 15:46

Anthony,

We got in touch with Republic Services about your overdue garbage bill assessment for Quarter 3 of 2023. They confirmed that it was a mistake, so I will recommend that the assessment be removed.

I will be in touch soon with additional details.

Thank you for your patience,

Lydia

City of Saint Paul  
Public Works - Solid Waste  
651-266-6101

**Anthony Galvan** November 2, 2023 at 08:44

Thank you, appreciate the update.

Anthony J Galvan  
C:651-285-8906  
[Galvana@My.uwstout.edu](mailto:Galvana@My.uwstout.edu)

**Lydia Campbell** November 2, 2023 at 10:54

Anthony,

The pending assessment for Jul-Sep 2023 will go to a legislative hearing on January 11, 2024. At the hearing, I will recommend a removal of the full amount and expect that it will be approved. If the hearing officer approves the removal, she will then make the same recommendation to City Council to have it removed.

You are welcome to attend the hearing in-person or by phone, but you do not need to. If you would like to attend, please let me know.

In the meantime, there is no need to pay the assessment. Let me know if you have any questions.

Thank you,

Lydia

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City of Saint Paul  
Public Works - Solid Waste  
651-266-6101

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**Anthony Galvan** November 2, 2023 at 12:14

Thank you Lydia.

Anthony J Galvan  
C:651-285-8906  
[Galvana@My.uwstout.edu](mailto:Galvana@My.uwstout.edu)

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