

## #382341 2078 Hawthorne Ave E - Q3 & Q4 2023 Assessment Inquiry (WM)

**Submitted** January 23, 2024 at 11:28  
**Received via** Phone call (inbound)  
**Requester** Richard Lee Runyon <deershack@aol.com>

**Status category** Open  
**Ticket status** Open  
**Priority** Normal  
**Group** PW - Garbage  
**Assignee** Lydia Campbell

**Assessment No.** 230114  
**Property ID Number** 232922430110  
**Do you need an interpreter?** No  
**Latitude/Longitude** -93.01231,44.97881

**Location** 2078 Hawthorne Ave E, St. Paul, Minnesota, 55119  
**Other Name** Lee Runyon  
**Garbage Hauler** Waste Management

**Have you contacted your hauler about this garbage bill before?**

Yes

### Staff Comments

House fire occurred at the property on 04/27. As of 05/02, the house was deemed uninhabitable and went into vacant status. PO filed for mail forwarding with the post office, but it wasn't applied correctly, so until this most recent notice, they did not know that they were still being billed. Staff recommends full removal.

**Billing year for Delinquent Garbage Bill Assessment** 2023  
**Date of CP (MM/DD/YYYY)** 03/13/2024

**Total amount due for Delinquent Garbage Bill Assessment** 133.87  
**Legislative Hearing Required** Yes

**Other Telephone** 16518959233  
**Date of LH (MM/DD/YYYY)** 01/25/2024  
**Other Email** deershack@aol.com

### Stated Reason for Appeal (if given)

House was vacant due to home fire

**Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?**

Yes

### Garbage Invoice Dates (i.e. January 1- March 31)

July 1 - September 30

**Billing period for Delinquent Garbage Bill Assessment** Quarter 3 (July - September)  
**Time of LH** 9:00AM

**Elizabeth Walsh** January 23, 2024 at 11:28

Internal note

Call from: +1 (651) 895-9233  
 Call to: +1 (651) 413-6624  
 Time of call: January 23, 2024 at 5:28:21 PM UTC  
 Answered by: Elizabeth Walsh

**Elizabeth Walsh** January 23, 2024 at 11:51

Internal note

Inbound call from +1 (651) 895-9233

Call Details  
 Call from: +1 (651) 895-9233  
 Call to: +1 (651) 413-6624  
 Time of call: 2024-01-23 17:28:21 UTC  
 Location: Minneapolis, Minnesota, United States

Answered by: Elizabeth Walsh  
Length of phone call: 23 minutes, 12 seconds

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**Elizabeth Walsh** January 23, 2024 at 11:55

Internal note

PO reports that they had a house fire and the fire department determined that the home was not fit for habitation. PO said everything was on hold while the fire inspection was done. He believed everything (power, water, garbage etc.) was already on hold. PO assumed that if the city came out to place the notice about the house needing to be vacant that all the appropriate services would have been held as a result. Is there record of a hold? WM doesn't seem to have anything when the PO called. Please let the PO know if there is already a hold or if the PO needs to place a hold now.

PO reports that they have been living at 1297 W county Rd B, Roseville 55113. PO reports that they had trouble with the mail being forwarded to their new address. Unfortunately, they had a lot of mail bounce back to the sender while the issue with the postal service was worked out. This may have been why they did not receive the notices of the bills or late fees. PO reports the issue with mail forwarding is worked out now. PO would like to know if the assessments can be removed due to the circumstances or what their next steps are.

Date of the fire: April 27, 2023

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