

SUBJECT

BOARD RESOLUTION NO. 25-70

Pertaining to a support and maintenance agreement with Advanced Utility Systems to provide support and maintenance services to the Board's customer information system.

STRATEGIC PLAN GOALS: Excellent Customer Experience and Financial Stability

Staff is seeking approval to enter into a professional services agreement with Advanced Utility System to provide support and maintenance services to the Board's customer information system. The term of the agreement is five (5) years where the first year shall be \$180,002.93 where subsequent years may be increased by a percentage equivalent to the Consumer Price Index –St Paul/Mpls (CPI) standard plus one (1) percent, which shall not exceed more than eight (8) percent. Thereafter, for the duration of the five (5) year amended term, the annual maintenance fee will be the same fee as the previous year, plus a percentage increase equivalent to the CPI standard plus one (1) percent which shall not exceed more than eight (8) percent.

See attached Agreement.

RECOMMENDATION

Approval