

#1840988 CORRECTION: 924 Iglehart Ave - Q1 2026 Billing Adjustment - Cart Count

Submitted May 26, 2026 at 1:46 PM **Received via** Side conversation **Requester** Dan Krocheski - ADZ Urban Rentals LLC <adzurbanrentalsllc@gmail.com>

Status category Solved **Ticket status** Solved **Type** Question **Priority** Normal **Group** PW - Garbage **Assignee** Jillian Barden

Latitude/Longitude -93.13928,44.94928 **Location** 924 Iglehart Ave, St. Paul, Minnesota, 55104 **Is this a repeat report?** No **Other Telephone** 16127036093 **Other Name** Dan Krocheski **Ward** Ward 1

Do you need an interpreter? No **Please select the reason you are contacting the solid waste team** Billing or Assessments **Billing Year** 2026

What is your billing or assessment question? Extra Charges on My Bill **What were you charged for?** Extra Carts **Total time spent (sec)** 186 **Time spent last update (sec)** 94

Intent Billing::Wrong charge::Incorrect amount charged **Intent confidence** High **Language** English **Language confidence** High **Sentiment** Neutral **Sentiment confidence** High

Adjustment Approved Yes **Original Amount Billed** 177.09 **Reason for adjustment** Incorrect Cart Count **New Amount Billed** 94.40 **Billing Quarter** Quarter 1 (January 1 – March 31)

Jillian Barden May 26, 2026 at 1:46 PM

adjustment for Q1

From: Melanie (Public Works Garbage) <garbage@ci.stpaul.mn.us>

Date: Fri, May 22, 2026 at 2:24 pm

We were billing for 35(2) but PO reports 35(1) at property. Enrolled them in Cart Sharing. Added to Q2 Corrections to Base. [Jillian Barden](#) Please adjust Q1 and Q4 bills and let PO know new amounts.

Jillian Barden May 26, 2026 at 1:48 PM

Hello Dan,

Thank you for reaching out about your garbage invoice. I have investigated your concern and corrected the error. This will be reflected on the

assessments website within a week. Overpaid amounts are not automatically refunded; they are applied as a credit to the next garbage invoice. If you prefer a refund, please contact the Assessment Department at 651-266-8858 or ofs-assessments@ci.stpaul.mn.us

The corrected amount can be viewed and paid at stpaul.gov/assessments

- Original Invoice Amount: \$165.38
- Corrected Invoice Amount: \$82.69

Thank you,

Jillian

City of Saint Paul

Public Works - Solid Waste

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage

Jillian Barden May 26, 2026 at 1:51 PM

Hello Dan,

I did not include the charges for the extra bags on the previous email. Please see the updated amounts below. Thank you for reaching out about your garbage invoice. I have investigated your concern and corrected the error. This will be reflected on the assessments website within a week. Overpaid amounts are not automatically refunded; they are applied as a credit to the next garbage invoice. If you prefer a refund, please contact the Assessment Department at 651-266-8858 or ofs-assessments@ci.stpaul.mn.us

The corrected amount can be viewed and paid at stpaul.gov/assessments

- Original Invoice Amount: \$177.09
- Corrected Invoice Amount: \$94.40

Thank you,

Jillian

City of Saint Paul

Public Works - Solid Waste

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage

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