COMMENT HISTORY

Comment Code	Date/Time Entered	Comments	User ID	Expiration Date	Action ID	Active?	Comment Status
Off for over 30 days	3/27/2026 3:02:35 AM	Service has been disconnected for 30 DAYS or longer. Reconnects go to the Meter Office only, except for discretion of night and weekend personnel.	CIS Scheduler		Generate Co	TRUE	Forced
Billing/Cust notes	3/19/2026 2:58:30 PM	SPOKE TO OWNE SUNN THAW REQUEST FOR THE WATER ADJUSTMENT ON HER BILL, TOLD HER WE DON'T ADJUST ANY WATER WHEN IT WENT USED AT THE PROPERTY OR LEAK AT THE PROPERTY WE NEVER ADJUST IT, SHE REQUEST FOR A HEARING LETTER SEND TO HER & REQUEST TO TAKE OUR METER OUT FROM HER PROPERTY TRANSFER HER TO METER SHOP. TRU	True Johnson	3/19/2026		FALSE	None
Do Not Turn On	2/25/2026 9:19:20 AM	VACANT - WATER IS LEFT OFF AT CURB STOP - HOUSE HAS FROST ON THE INSIDE OF THE WINDOWS - OWNER REQUESTED WATER TO BE LEFT ON BUT WHEN TRONSON TURNED CURB STOP ON HE COULD HEAR WATER RUNNING - SERVICE IS OFF 2/25/26 **** DO NOT TURN ON UNTIL INTERIOR REPAIRS HAVE BEEN MADE ****	Donald Graf			TRUE	Forced
Unusual Consumptio	4/3/2023 10:46:30 AM	4/3/23 - 651-356-1198 - PROPERTY IS CURRENTLY VACANT - KEEP OFF AT VALVES INSIDE - THEY RESIDE NEXT DOOR AND MAY USE THE SPRINKLER IN THE SUMMER MONTHS	Lauryn Buda	4/2/2023	LOW / NO U	FALSE	None
REFER TO MTR OPS	3/30/2023 6:06:57 AM	MTR OPS NEEDS TO MAKE AN APPT WITH CUSTOMER. PLEASE REFER CUSTOMER TO MTR OPS - STOPT METER OR VACANT PROPERTY? 3/29/2023 11313312 02/24/2023 11313312 (0 UNITS) 11/23/2023 11313287 (54 UNITS)	Gayle Moser	4/2/2023	CODE VIOLA	FALSE	Forced
High Note Response	3/7/2022 9:13:43 AM	SPOKE TO SUNN SUNN THAW IN GREAT LENGTH ABOUT HIGH USE AND POSSIBLE AREAS OF THE PROBLEM. EXPLAINED ABOUT TOILETS AND TO CHANGE THE PARTS INSIDE TOILET TANK. CALL BACK WITH READING AND AGAIN IN 30 DAYS TO POSSIBLY ADJUST SEWER RATE. - IML	Ilona LaDouceur	3/7/2022		FALSE	None
Account Information	10/18/2021 12:40:40 PM	PER SUNN SUNN THAW, ADDED MAILING ADDRESS. DM	Deana Masiello	10/18/2021		FALSE	None
Account Information	9/7/2017 2:05:26 PM	09/07/2017 PER SUNN SUNN, UPDATED N/O CUST. ACCT. INFORMATION/EDITED MAILING ADDRESS FOR P/O. DLM	Deana Masiello	9/7/2017		FALSE	None
Meter Comments	11/1/2009 11:49:12 PM	PERIODIC TEST 05/30/97 METER STARTS AT 0001 10/15/97-SIGNED CONSENT FORM	converted data	9/20/2016		FALSE	None
Account Info UB55	11/1/2009 11:45:32 PM	1FM	converted data			TRUE	None
Billing/Cust notes	2/15/2006 12:00:00 AM	OPEN CIRCUIT RDG ----	converted data	2/15/2006		FALSE	None
Billing/Cust notes	5/17/2002 12:00:00 AM	OPEN CIRCUIT RDG ----	converted data	5/17/2002		FALSE	None
Name Change Notes	12/11/2000 12:00:00 AM	Prev Service Name: ALLAN BRILL Prev Bill Name: Prev Bill Address: Reason: SPECIAL Caller Name: ALLAN Relation: FORMER OWNER	converted data	12/11/2000		FALSE	None