

# 2261 Sargent Ave, Saint Paul, Minnesota, 55105 - (Quarter 1 (January - March)) - Assessment Inquiry

Email side conversation - #1196740 2261 Sargent Ave - Credit for Accidental Billing

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Created at	Author	Status
June 18, 2025 at 11:27	Jillian Barden	Open

## Participants

Jillian Barden, Consortium

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**Jillian Barden** via Support June 18, 2025 at 11:27

To: Consortium

Hello,

We've received an Assessment Inquiry for 2261 Sargent Ave, Saint Paul, Minnesota, 55105. Please forward to Republic Services for their input.

**Ticket ID#:** 1196740

**Ticket Requester:** Hank

**Ticket Requester Email: (if available)** hank@theandre.family

**Ticket Request Phone Number: (if available)** +16124088595

**Property ID #:** 052823430098

**Property Address:** 2261 Sargent Ave, Saint Paul, Minnesota, 55105

**Quarter Pending Assessment is for:** Quarter 1 (January - March)

**Billing year for Pending Assessment:** 2025

**Pending Assessment Amount:** \$227.08

**Hauler:** Republic Services

**Ticket Comments:**

In Q2 2024 PO asked to trade small cart for large cart. In January of 2025 PO realized that Republic had been billing for the small cart AND the large cart. PO called customer service and was told there would be a \$227.08 credit on account. Months later PO received an invoice from Republic that they had an unpaid balance for the amount credit back: \$227.08 in total for Quarters 2-4 of 2024. When PO called Republic about the invoice and explain the situation, PO was told the our account had been closed. and now PO has an assessment for 227.08

## Please provide the following information:

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

**Jillian**

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City of Saint Paul  
Public Works - Garbage  
651-266-6101 | [garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)  
[stpaul.gov/garbage](http://stpaul.gov/garbage)

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**Jillian Barden** via Support June 24, 2025 at 09:54

To: Consortium

Is there an update on this?

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**Jillian Barden** via Support July 1, 2025 at 12:27

To: Consortium

Can you please send a reply on this>

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**Consortium** via email July 1, 2025 at 15:56

To: Jillian Barden

Please see Update from Republic

Sent from my iPhone

Begin forwarded message:

**From:** "Estrella, Frances" <FEstrella@publicservices.com>

**Date:** June 30, 2025 at 3:53:27 PM CDT

**To:** Greg Revering <grevering.sph@gmail.com>

**Cc:** "Mathiasen, Beverly" <BMathiasen@publicservices.com>

**Subject: RE: 2261 Sargent Ave, Saint Paul, Minnesota, 55105 - (Quarter 1 (January - March)) - Assessment Inquiry**

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