

2261 Sargent Ave, Saint Paul, Minnesota, 55105 - (Quarter 1 (January - March)) - Assessment Inquiry

Email side conversation - #1196740 2261 Sargent Ave - Credit for Accidental Billing

Created at	Author	Status
June 18, 2025 at 11:27	Jillian Barden	Open

Participants

Jillian Barden, Consortium

Jillian Barden via Support June 18, 2025 at 11:27
To: Consortium

Hello,

We've received an Assessment Inquiry for 2261 Sargent Ave, Saint Paul, Minnesota, 55105. Please forward to Republic Services for their input.

Ticket ID#: 1196740
Ticket Requester: Hank
Ticket Requester Email: (if available) hank@theandre.family
Ticket Request Phone Number: (if available) +16124088595
Property ID #: 052823430098
Property Address: 2261 Sargent Ave, Saint Paul, Minnesota, 55105
Quarter Pending Assessment is for: Quarter 1 (January - March)
Billing year for Pending Assessment: 2025
Pending Assessment Amount: \$227.08
Hauler: Republic Services
Ticket Comments:

In Q2 2024 PO asked to trade small cart for large cart. In January of 2025 PO realized that Republic had been billing for the small cart AND the large cart. PO called customer service and was told there would be a \$227.08 credit on account. Months later PO received an invoice from Republic that they had an unpaid balance for the amount credit back: \$227.08 in total for Quarters 2-4 of 2024. When PO called Republic about the invoice and explain the situation, PO was told the our account had been closed. and now PO has an assessment for 227.08

Please provide the following information:

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

Jillian

City of Saint Paul
Public Works - Garbage
651-266-6101 | garbage@ci.stpaul.mn.us
stpaul.gov/garbage

Jillian Barden via Support June 24, 2025 at 09:54
To: Consortium

Is there an update on this?

Jillian Barden via Support July 1, 2025 at 12:27

To: Consortium

Can you please send a reply on this>

Consortium via email July 1, 2025 at 15:56

To: Jillian Barden

Please see Update from Republic

Sent from my iPhone

Begin forwarded message:

From: "Estrella, Frances" <FEstrella@republicservices.com>

Date: June 30, 2025 at 3:53:27 PM CDT

To: Greg Revering <grevering.sph@gmail.com>

Cc: "Mathiasen, Beverly" <BMathiasen@republicservices.com>

Subject: RE: 2261 Sargent Ave, Saint Paul, Minnesota, 55105 - (Quarter 1 (January - March)) - Assessment Inquiry