

Jillian Barden

From: Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Thursday, January 2, 2025 11:00 AM
To: Jillian Barden
Subject: Re: Fwd: [EXTERNAL] Fwd: 1709 Scheffer Ave, Saint Paul, Minnesota, 55116 - (Quarter 3 (July - September)) - Assessment Inquiry

Think Before You Click: This email originated outside our organization.

See Attached

On Fri, November 1 at 16:55, Consortium wrote:

Please see Aspen update.

Sent from my iPhone

Begin forwarded message:

From: Cydnee Bauman <cbauman@aspenwaste.com>
Date: November 1, 2024 at 3:55:54 PM CDT
To: Greg Revering <grevering.sph@gmail.com>, Stacey Sanders <ssanders@aspenwaste.com>, Garbage <garbage@ci.stpaul.mn.us>
Subject: RE: [EXTERNAL] Fwd: 1709 Scheffer Ave, Saint Paul, Minnesota, 55116 - (Quarter 3 (July - September)) - Assessment Inquiry

Please provide the following information:

1. Name and mailing address on the account

Bill Name	BUSTEED	First	ANDREW S	Sal	
ir/Str/Sfx	1709 SCHEFFER AVE				
Address 2		Misc	<input type="checkbox"/>	Map Address ➔	
ty/St/Zip	ST PAUL	MN	55116	Country	
Attention					

1. Itemized breakdown of invoice

Late fee on 8/1/24 and 9/1/24 total 6.12

1. Payment history

Last payment was on 9/6/24 for 62.60

Resident pays late every single quarter, but it has always been just one month late so under \$5.00 so it has not been assessed.

1. Contact with property owner

CUST #	SERV FIRST NAME	SERV LAST NAME	NOTE DATE	NOTE TIME	NOTE
118610	ANDREW S	BUSTEED	10/04/2024	15:12:00	CUST CALLED ASKING IF WE HAD A LOT OF TIME ON
118610	ANDREW S	BUSTEED	10/04/2024	15:12:01	OUR HANDS TO BE SENDING HIM OUT A LETTER FOR
118610	ANDREW S	BUSTEED	10/04/2024	15:12:02	6.42 AND WANTED TO KNOW WHEN WE WOULD BE SELL
118610	ANDREW S	BUSTEED	10/04/2024	15:12:03	ING OUT TO THE JAPANEES COM..ADVISED DIDN'T
118610	ANDREW S	BUSTEED	10/04/2024	15:12:04	KNOW WHAT HE WAS TALKING ABOUT AND HE STATED
118610	ANDREW S	BUSTEED	10/04/2024	15:12:05	YOU DO KNOW WHAT I AM TALKING ABOUT AND I DI
118610	ANDREW S	BUSTEED	10/04/2024	15:12:06	SCONNECTED THE CALL
118610	ANDREW S	BUSTEED	10/04/2024	15:28:00	ANDREW CALLED DISPUTING THE 6.12 AMT SENT TO
118610	ANDREW S	BUSTEED	10/04/2024	15:28:01	THE CITY. SAID SENT CHECK THAT WAS NO
118610	ANDREW S	BUSTEED	10/04/2024	15:28:02	RECEIVED AND HAD TO RESEND. WANTED DETAILED
118610	ANDREW S	BUSTEED	10/04/2024	15:28:03	INFO ALONG WITH A LETTER OF OUR CONVERSATION
118610	ANDREW S	BUSTEED	10/04/2024	15:28:04	TO BRING TO THE CITY. GAVE TO SUPERVISOR.
118610	ANDREW S	BUSTEED	10/04/2024	15:34:00	CUST DEMANDED I WAIVE THE LATE FEES I SENT
118610	ANDREW S	BUSTEED	10/04/2024	15:34:01	FOR ASSESSMENT. ADV I WOULD NOT. HE
118610	ANDREW S	BUSTEED	10/04/2024	15:34:02	WANTS US TO COMPENSATE HIM FOR THE STOP
118610	ANDREW S	BUSTEED	10/04/2024	15:34:03	PAYMENT HE HAD TO PUT ON THE CHECKS HE IS
118610	ANDREW S	BUSTEED	10/04/2024	15:34:04	SENDING US THAT WE ARE NOT RECEIVING
118610	ANDREW S	BUSTEED	10/04/2024	15:34:05	ADV WE WOULD NOT DO THAT EITHER

Per Stacey with her last contact with the resident we are not waiving that fee.

Cydnee Bauman

Commercial Dispatch/Customer Service Representative

P 612-884-8000

cbauman@aspenwaste.com

Aspen. The clean, green way.

www.aspenwaste.com

From: Greg Revering <grevering.sph@gmail.com>

Sent: Friday, November 1, 2024 3:35 PM

To: Stacey Sanders <ssanders@aspenwaste.com>; Garbage <garbage@ci.stpaul.mn.us>

Cc: Cydnee Bauman <cbauman@aspenwaste.com>

Subject: Fwd: [EXTERNAL] Fwd: 1709 Scheffer Ave, Saint Paul, Minnesota, 55116 - (Quarter 3 (July - September)) - Assessment Inquiry

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Please see update from Mary.

Sent from my iPhone

Begin forwarded message:

From: "Patch, Mary" <mpatch@wm.com>

Date: November 1, 2024 at 11:58:23 AM CDT

To: Greg Revering <grevering.sph@gmail.com>

Subject: RE: [EXTERNAL] Fwd: 1709 Scheffer Ave, Saint Paul, Minnesota, 55116 - (Quarter 3 (July - September)) - Assessment Inquiry

He belongs to Aspen

From: Greg Revering <grevering.sph@gmail.com>
Sent: Friday, November 1, 2024 11:38 AM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] Fwd: 1709 Scheffer Ave, Saint Paul, Minnesota, 55116 - (Quarter 3 (July - September)) - Assessment Inquiry

Mary,

Please see the information and request from Jillian.

Sent from my iPhone

Begin forwarded message:

From: "Jillian Barden (City of Saint Paul)" <support@saintpaul.zendesk.com>
Date: November 1, 2024 at 8:36:15 AM CDT
To: Consortium <grevering.sph@gmail.com>
Subject: 1709 Scheffer Ave, Saint Paul, Minnesota, 55116 - (Quarter 3 (July - September)) - Assessment Inquiry
Reply-To: City of Saint Paul <support@saintpaul.zendesk.com>

Hello,

We've received an Assessment Inquiry for 1709 Scheffer Ave, Saint Paul, Minnesota, 55116. Please forward to Waste Management for their input.

Ticket ID#: 805632

Ticket Requester: Andrew S Busteed

Ticket Requester Email: (if available)

Ticket Request Phone Number: (if available) +16516905138

Property ID #: 092823430051

Property Address: 1709 Scheffer Ave, Saint Paul, Minnesota, 55116

Quarter Pending Assessment is for: Quarter 3 (July - September)

Billing year for Pending Assessment: 2024

Pending Assessment Amount: \$6.12

Hauler: Waste Management

Ticket Comments:

PO was told there was processing issues for a couple day and he was one of the ones affected, and the 6.12 would be removed. Can we delete the 6.12?

Please provide the following information:

1. Name and mailing address on the account
2. Itemized breakdown of invoice
3. Payment history
4. Contact with property owner

Thank you,

Jillian

City of Saint Paul

Public Works - Garbage

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage

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