

#1088950 HEARING NEEDED - 1753 Ames PI - Q1 2025 Assessment Inquiry

Submitted **Received via** Requester
April 23, 2025 at 12:41 Web Form Donna Stutsman

CCs

Jillian Barden <jillian.barden@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
Pending	Pending - Future Event	Question	Normal	Assessments	Jillian Barden

Latitude/Longitude	Location	Other Telephone	Property ID Number
-93.02613,44.9713	1753 Ames PI, Saint Paul, Minnesota, 55106	6517749982	272922140064

Billing period for Delinquent Garbage Bill Assessment	Billing year for Delinquent Garbage Bill Assessment
Quarter 1 (January - March)	2025

Total amount due for Delinquent Garbage Bill Assessment	Garbage Resolution Notes
286.17	PO was backbilled, and WM agreeed to remove the back billed amount

Garbage Assessment Resolved	Outcome of Assessment Inquiry:	Payment Deducted from:	Other Name	Garbage Hauler
Yes	Reduced	Hauler Payment	Donna Stutzman	Waste Management

Reason for Removal/Reduction:	Do you need an interpreter?	Hauler Response Over 24 hours	Date City Staff Sent Message to Hauler
Back Billing	No	Yes	April 25, 2025

Date Hauler Replied to City's Message	Service Level	Please select the reason you are contacting the solid waste team		
May 7, 2025	96 gallons (weekly)	Billing or Assessments		

Billing Quarter	Billing Year	What is your billing or assessment question?	Total time spent (sec)
Quarter 1 (January 1 – March 31)	2025	Other	4660

Time spent last update (sec)

104

OFS - Assessments (Do not Edit User) April 23, 2025 at 12:41

Paid WM on Jan 23, confirmation # 301015514134 in the amt of \$286.17. She received an assessment from us for Q1 in the amount of \$286.17. Please call Donna at 651-774-9982 (landline)

Lydia Kopf April 23, 2025 at 18:50

Internal note

Jillian Barden -- I did not call PO back because it is too late in the day. Sent from assessments office with no email address. Can you please address it? Thank you!

Jillian Barden April 25, 2025 at 11:50

Internal note

CG2503A2 Delinquent Garbage Bill January to March 2025 4/11/2025 1 \$286.17

Jillian Barden April 25, 2025 at 11:54

Internal note

Outbound call to +1 (651) 774-9982

Call Details

Call from: +1 (651) 372-8578

Call to: +1 (651) 774-9982

Time of call: 2025-04-25 16:50:11 UTC

Called by: Jillian Barden

Length of phone call: 4 minutes, 41 seconds

Jillian Barden April 25, 2025 at 11:55

Internal note

Let PO I started the inquiry process and I will cal in a few days

Jillian Barden May 5, 2025 at 11:12

Internal note

WM has not responded int a few days

Jillian Barden May 9, 2025 at 15:08

Internal note

Called po and let her know I am still working on the file. WM sent her a bill for \$138 in Jan, but sent an assessment amount for \$286. WM also admitted she did not pay Q4 2024, and owes that still too. I think they are backbilling this property. [#1124638](#)

PO will not be home Tuesday so do not call her back then

Jillian Barden May 14, 2025 at 12:49

Internal note

Outbound call to +1 (651) 774-9982

Call Details

Call from: +1 (651) 372-8578

Call to: +1 (651) 774-9982

Time of call: 2025-05-14 17:48:37 UTC

Called by: Jillian Barden

Length of phone call: 1 minute, 6 seconds

Jillian Barden May 14, 2025 at 13:00

Internal note

PO attempted a payment on Jan 24, but it was declined. She can double check with her bank and make sure the funds didn't process through her bank account

Also WM backbilled her, so her assessment has Quarter 4 charges along with Quarter 1 charges. WM agreed to remove the backbilled amount, so her new assessment amount (amount due to the city) is \$158.96 (including late fees). The late fees are still due because payment was not made in time.

Jillian Barden May 15, 2025 at 17:12

Internal note

Lydia, can you tell me how to proceed, and if I am reducing the amount, how much should I reduce it?

Admittedly, Greg forwarded my email back to myself and I thought it was Mary's response and that they agreed to remove the charges. I remember thinking "wow, she's being decent" and "that's what I said too" but I guess she is not removing the charges

You just need to review the side convo

Lydia Kopf May 27, 2025 at 17:42

Internal note

[Jillian Barden](#) -- Sorry for the delayed reply. \$134.31 should have been on Q4 list. Not our fault that it wasn't. WM has to eat that cost. We will reduce the assessment to only include Q1 bill and late fees.

Jillian Barden May 28, 2025 at 09:12

Internal note

Outbound call to +1 (651) 774-9982

Call Details

Call from: +1 (651) 372-8578

Call to: +1 (651) 774-9982

Time of call: 2025-05-28 14:09:49 UTC

Called by: Jillian Barden

Length of phone call: 2 minutes, 10 seconds

Jillian Barden May 28, 2025 at 09:12

Internal note

Left message stating we will recommend to reduce assessment at a hearing on July 10

Jillian Barden May 28, 2025 at 09:23

Internal note

PO will not attend