

🛓 #1065341 HEARING NEEDED - 750 Van Buren Ave - Quarter 4 2024 **Assessment Inquiry**

Submitted Received via Requester

Web Form April 9, 2025 at 14:07 Alteria McCalister <alteriamac@gmail.com>

CCs

Lydia Kopf <lydia.kopf@ci.stpaul.mn.us>

Assignee Status category **Ticket status** Type **Priority** Group PW - Garbage Open Re-opened Question Normal Jillian Barden

Latitude/Longitude Location Other Telephone

-93.13197,44.96191 750 Van Buren Ave, Saint Paul, Minnesota, 55104 16516756972

Property ID Number Billing period for Delinguent Garbage Bill Assessment

352923120082 Quarter 4 (October - December) Billing year for Delinguent Garbage Bill Assessment

2024

Total amount due for Delinquent Garbage Bill Assessment Assessment No. Time of LH 10:00 am 3.76 250114

Stated Reason for Appeal (if given) Date of LH (MM/DD/YYYY) Other Name

MN 05/06/2025 Alteria McCalister

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

No

Garbage Hauler Have you contacted your hauler about this garbage bill before?

Republic Services No

Garbage Invoice Dates (i.e. January 1- March 31)

October - December

Staff Comments

Republic agreed to remove late fee. Staff recommends removing assessment by \$3.76

Date of CP (MM/DD/YYYY) Legislative Hearing Required Do you need an interpreter?

05/14/2025 Yes No

Project Number Total time spent (sec) Time spent last update (sec)

CG2502A2 1853 1137

Alteria McCalister April 9, 2025 at 14:07

Republic Trash attempted to charge me an additional late fee for the following month (December) but I paid the balance before in December arrived. They deducted -3.79 on my next statement. Republic never updated the city of that balance.

Jillian Barden April 11, 2025 at 16:52

Dear Alteria,

Thank you for contacting the City of Saint Paul about your Quarter 4 (October - December) 2024 garbage bill with Republic Services. This letter was not sent to you in error, and there is a payment due to the City of \$3.76

In the City of Saint Paul, garbage service is paid in advance on a quarterly basis. When bills are unpaid by the end of the billing cycle (three months), they are transferred to the City, who then pays the bill. This zeros out the account with the hauler and a pending assessment for delinquent garbage is placed on the property for the unpaid amount.

Your Quarter 4 (October - December) bill of \$3.76 was paid after the billing cycle ended. As a result, Republic Services sent your delinquent Quarter 4 (October - December) bill to the City which the City paid on your behalf (that is why your payment history with Republic Services shows a zero balance). Therefore, you currently owe the City \$3.76.

You made a late payment of \$3.76 to Republic Services, so you were issued a credit in that same amount on your January bill.

To view and pay the assessment online, visit the website: <u>stpaul.gov/assessments</u>. To pay by check, send your payment to:

CITY OF ST PAUL - ASSESSMENTS 700 CITY HALL 15 WEST KELLOGG BOULEVARD ST PAUL, MN 55102-1658

Thank you,

Jillian

City of Saint Paul Public Works - Solid Waste 651-266-6101

Jillian Barden April 22, 2025 at 16:41

Internal note

CG2502A2 Delinquent Garbage Bill October to December 2024 1/16/2025 1 \$3.76 CG2503A2 Delinquent Garbage Bill January to March 2025 4/11/2025 1 \$88.15

Jillian Barden April 22, 2025 at 16:47

Hi Alteria

Republic responded and they stated they will remove the Quarter 4 2024 assessment for \$3.76, and that you still owe the Quarter 1 2025 assessment of \$88.15

In order to remove the late fee, I need to prepare a file to present at a legislative hearing on May 6, at 3pm. You are not required to attend, but you can attend by phone if you like.

Let me know what you would like to do.

Jillian

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