

Service Order #	Type of Service Order	Service Message	Print Date	Date Work Completed	Created By	Date/Time Created	Completion Code	Assigned To	Assigned To Department	Printed By	Date/Time Printed	Work Done By	Completed Timestamp	Preferred Reading From	Preferred Reading To	Customer #	Schedule Type	Service Order Priority (in hours)	Progress Notes	Closing Notes	Action ID	Arrival Date/Time	Travel Time (in h)	Labor Time (in h)	Pay Rate	Meter Numbers	Equipment Num	Emergency Serv	Hold
784921	METER CHECK-IN	Please review Disconnect Readings and verify mtr/remote numbers. - OFF FROZEN METER. Meter Reading: 01020227.5 LF Reading: Field Notes: sor, froze, charge	2/2/2026	2/3/2026	NATHAN PEARL	2/2/2026 2:13:44 PM	CHECK IN COMPLETED (TCS)		Meter Shop			Lauryn Buda	2/3/2026 8:39:05 AM			009653		0		FROZEN 1 1/2 METER BODY CHARGE	Meter Check-in Service			0.00	0.00			FALSE	FALSE
783690	PRIVATE PROPERTY SERVICE MATER	Investigate service material inside the property. Take a picture of the meter setting. Recorded Inside Property Material: Copper	1/27/2026	2/2/2026	Isra Saleh	1/27/2026 9:23:32 AM	COPPER (SMCO)		Meter Office	Isra Saleh		NATHAN PEARL	2/2/2026 2:14:00 PM			009653		0	Inside Property Ma		Create Property Material Investigation			0.00	0.00			FALSE	FALSE
783688	DISCONNECT REMOVE (MTR OPS)	SOR <APPT 2/2 1-3 FREDDY (612)251-5442> Investigate material inside property. Recorded Inside Property Material: Copper. Take picture of the meter setting.	1/27/2026	2/2/2026	Isra Saleh	1/27/2026 9:20:54 AM	OFF FROZEN METER (DFRC)		Meter Shop			NATHAN PEARL	2/2/2026 2:13:44 PM	2/2/2026 1:00:00 PM	2/2/2026 3:00:00 PM	009653		0	T-ON TRUCK FOUR	2/2/2026 - RMWO / WATER ALREADY OFF / DISCONNECT READING OF FROZEN METER 01020227.5			0.00	0.00			FALSE	FALSE	
668414	DISCONNECT BACK FLOW VIOLAT	RPZ CODE VIOLATION PER TOM ZANGS 651-266-6270	11/6/2023	11/7/2023	Mollie Gagneilus	11/6/2023 7:42:03 AM	OFF BACK FLOW VIOLATION (RPZ) (RBEK)		Dispatch			Sue Vang	11/7/2023 9:04:39 PM			009653		0						0.00	0.00			TRUE	FALSE
657652	VERIFICATION READING	NO USAGE & METER IS NOT MOVING 06/13/23 01020227 05/15/23 01020227	6/21/2023	6/23/2023	True Johnson	6/21/2023 11:25:55 AM	True Johnson - REVIEW READING (RD02)		Meter Office	Mary Obey	6/22/2023 9:58:05 AM	Dean Bennett	6/26/2023 9:52:23 AM			009653		0	06/13/23 01020227	6/23/23 VERI READ 01020227			0.00	0.00			FALSE	FALSE	
624880	VERIFICATION READING	01020227 3/15/2022 01020227 2/11/2022 ARS	3/17/2022	3/18/2022	Amber Sullivan	3/17/2022 11:14:35 AM			Meter Office	Nalee Moua	3/17/2022 11:36:09 AM	NATHAN PEARL	3/21/2022 7:14:42 AM			009653		0	2ND METER AT 12	3/18/22 01020227			0.00	0.00			FALSE	FALSE	
620326	DISCONNECT BACK FLOW VIOLAT	RPZ CODE VIOLATION PER TOM ZANGS (651-266-6270)	1/27/2022	1/27/2022	Mollie Gagneilus	1/27/2022 7:41:34 AM	ON - VIOLATION SATISFIED. NO CHARGE (VSN)		Dispatch			Chad Haldorson	1/27/2022 1:59:39 PM			009653		0						0.00	0.00			TRUE	FALSE
392991	METER LEAK (MTR OPS)	FROZEN METER	2/19/2014	2/19/2014	Gayle Moser	2/19/2014 10:07:56 AM	FROZEN CHARGE 1.5" (FROM)		Meter Shop	Gayle Moser	2/19/2014 10:12:17 AM	Tim Conroy	2/20/2014 9:06:57 AM			009653		0		2/19/14 - FROZEN METER "CHARGED" - REMOVED READING 0039147.73 - NEW METER STARTS AT 000000.15			0.00	0.00			FALSE	FALSE	
343816	NWWS METER/READING INVESTIG	NWWS install Nov 2011 No rdg on 3/14/12 SPRWS sent reader out again on 4/23/12 - NOT ABLE TO PICK UP READING - MTR RDR XV - SEND BACK TO NWWS	4/25/2012	8/13/2012	Linda Jarvis	4/25/2012 7:34:10 AM	REPAIRED BY NWWS (NWWS)		Meter Shop	Gayle Moser	8/23/2012 3:08:38 PM	Gayle Moser	8/23/2012 3:07:49 PM			009653		0		8/13/12 - SPRWS - NO READ - NWWS - NEW MIU INSTALLED - NO READING AVAILABLE			0.00	0.00			FALSE	FALSE	
340788	METER INVESTIGATION	nwws install Nov 2011 No rdg on 3/14/2012	3/23/2012	4/23/2012	Paula Saumweber	3/23/2012 10:00:00 AM			Meter Shop	Gayle Moser	3/26/2012 7:47:02 AM	JOSEPH TRONSO	4/24/2012 4:25:13 PM			009653		0		3/23/12 - NOT ABLE TO PICK UP READING - MTR RDR XV - SEND BACK TO			0.00	0.00			FALSE	FALSE	
321096	VERIFICATION RECHECK HIGH USE	READING VERIFIED -	7/20/2011	7/20/2011	Coni Cassity	7/20/2011 3:11:13 PM	READING VERIFIED - TASK TO BILLING (RDB)		Meter Office			John Turi	7/20/2011 3:11:42 PM			009653		0		7/20/11 - READING VERIFIED - VISUAL READ 0035740 ERT READ 000003500 / THIS IS A 5 DIAL WITH A REPAIRMENT 0			0.00	0.00			FALSE	FALSE	
320442	METER INVESTIGATION	Gayle, I need an inside reading - a full reading. I'm worried that this account may be being billed incorrectly since the last meter change in Jan 2010 (using too few dials) I hope I'm wrong. Linda	7/12/2011	7/13/2011	Linda Jarvis	7/12/2011 3:27:50 PM			Gayle Moser	Gayle Moser	7/12/2011 4:25:39 PM	John Turi	7/14/2011 11:03:53 AM			009653		0	NALC 7/13/11 - N					0.00	0.00			FALSE	FALSE
279731	METER INVESTIGATION	FROZEN METER	1/4/2010	1/5/2010	Coni Cassity	1/4/2010 4:21:16 PM	FROZEN CHARGE 1.5" (FROM)		Meter Shop	Coni Cassity	1/4/2010 4:23:48 PM	Tim Conroy	1/6/2010 10:39:17 AM			009653		0		1/5/10 FROZEN DISCONNECT READING 0065760 - NEW METER STARTS AT 60640229 - TRK 677 **CORRECT START READING 0000010**			0.00	0.00			FALSE	FALSE	