

## Mai Vang

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**From:** Derek Olson  
**Sent:** Wednesday, January 21, 2026 9:30 AM  
**To:** Mai Vang  
**Subject:** RE: 1200 7th St W Water Appeal  
**Attachments:** 1200 7th St W April 2025.pdf; 1200 7th St W January 2026.pdf; 1200 7th St W July 2025.pdf; 1200 7th St W October 2025.pdf; Frozen Meter Body Notice.docx

Mai,

Here are the bills and the letter. The meter was working. The issue is water was leaking out of the meter due to the damage. You won't see any reading issue. This is all related to the cost of the frozen/damaged meter.



**Derek Olson**  
*Customer Service / Billing*  
*Supervisor*  
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St. Paul, MN 55113  
PH: 651-266-6293  
[Derek.olson@ci.stpaul.mn.us](mailto:Derek.olson@ci.stpaul.mn.us)

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**From:** Mai Vang <mai.vang@ci.stpaul.mn.us>  
**Sent:** Wednesday, January 21, 2026 8:56 AM  
**To:** Derek Olson <derek.olson@ci.stpaul.mn.us>  
**Subject:** FW: 1200 7th St W Water Appeal

Hi Derek,  
See Marcia's request below.

Mai

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**From:** Marcia Moermond <[marcia.moermond@ci.stpaul.mn.us](mailto:marcia.moermond@ci.stpaul.mn.us)>  
**Sent:** Tuesday, January 20, 2026 3:34 PM  
**To:** Mai Vang <[mai.vang@ci.stpaul.mn.us](mailto:mai.vang@ci.stpaul.mn.us)>  
**Subject:** 1200 7th St W Water Appeal

Hi Mai, Can you get the last year's worth of bills and letters ? I'm looking to see if we can tell when the water meter stopped working – per the bills and letters. Hopefully one of those documents includes the specific meter replacement charge. Thanks, Marcia

