#1470820 2030 Pinehurst Ave - Garbage - Swap - Del: 35 - Rem: Aspen cart

Submitted	Received via	Requester
November 5, 2025 at 13:53	Side conversation	Stuart Yeh <istravinsky3001@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
On-hold	On hold - Zuper	Question	Normal	PW - Garbage	-

Latitude/Longitude	Location	Is this a repeat report?	Ward
-93.18615,44.91875	2030 Pinehurst Ave, St. Paul, Minnesota, 55116	No	Ward 3

Do you need an interpreter?	Cart Request Type	.
No	Other Cart Issue	scheduled

Please select the reason you are contacting the solid waste team	Billing Year
Carts: Missing, Damaged, Size Change, Extra Cart	2025

What is your billing or assessment question?	What kind of service hold did you request?
Service Hold Not Applied	Temporary - 4 to 26 weeks

What was the requested end date?	What was the requested start date?	Which cart?
October 31, 2025	April 1, 2025	Garbage Cart

Scheduled Date	Total time spent (sec)	Time spent last update (sec)
November 6, 2025	444	57

Intent	Intent confidence	Language	Language confidence
Service::Service information::Available services	Low	English	High

Sentiment	Sentiment confidence	Billing Quarter
Neutral	High	Multiple Quarters

Jillian Barden November 5, 2025 at 13:53

2030 Pinehurst Ave - Garbage - Swap - Del: EOW - Rem: Aspen cart

Jillian Barden November 5, 2025 at 13:55

Hello Stuart,

We've received your request to replace your Garbage Cart at the address 2030 Pinehurst Ave, St. Paul, Minnesota, 55116. There is no charge to repair or replace a cart.

Please set your cart out by 6 a.m. and leave it out until it has been swapped. Our crew will service your cart at a different time than the hauler collects your garbage.

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbageandrecycling

Stuart Yeh November 5, 2025 at 15:16

Jillian,

Thank you, I have set the cart in the alley behind my home.

Regards,
Stuart

Jillian Barden November 6, 2025 at 08:25 Internal note

updated to 35 instead of EOW

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