

#1691060 621 California Ave E - Supplemental Legislative Hearing Info

Submitted March 4, 2026 at 3:59 PM
Received via Inbound phone
Requester James Ryba <rybajames@outlook.com>

Status category Solved
Ticket status Solved
Type Question
Priority Normal
Group PW - Garbage
Assignee Jillian Barden

Latitude/Longitude -93.07437,44.99124
Location 621 California Ave E, St. Paul, Minnesota, 55130
Is this a repeat report? No
Ward Ward 5

Do you need an interpreter? No
Please select the reason you are contacting the solid waste team Billing or Assessments
Billing Year 2025

What is your billing or assessment question? Received a Legislative Hearing Notice
Total time spent (sec) 425
Time spent last update (sec) 42

Billing Quarter

Quarter 3 (July 1 – September 30)

Phil Reilly March 4, 2026 at 3:59 PM

Internal note

Call from: +1 (218) 839-2849
Call to: +1 (651) 372-8578
Time of call: March 4, 2026 at 9:58:31 PM UTC
Answered by: Phil Reilly

Phil Reilly March 4, 2026 at 4:10 PM

Internal note

Inbound call from +1 (218) 839-2849
Call Details:

Call from: +1 (218) 839-2849
Call to: +1 (651) 372-8578
Time of call: 2026-03-04 21:58:31 UTC
Location: Brainerd, Minnesota, United States
Answered by: Phil Reilly
Length of phone call: 12 minutes, 26 seconds
Listen to the recording:
<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA6091d54510295f812b1501dfcd28bbb7/twilio/call/recording>

Phil Reilly March 4, 2026 at 4:17 PM

Internal note

PO of 621 California Ave E contacted us in Nov. [#1480658](#) to dispute extra bag charges. Address in ticket was accidentally changed to wrong address, 1665 Payne Ave. We removed charges for wrong address, 1665 Payne

Ave, and told PO of 621 California Ave E that we removed charges for their property. PO then received leg hearing notice for unpaid amount.

Phil Reilly March 4, 2026 at 4:19 PM

Internal note

PO also forwarded email exchange in ticket [#1691070](#).