

#1593225 SERVICE HOLD - UDRF - 39 Magnolia Ave E - 01/01/2026

| | | | | | |
|----------------------------|------------------------|--------------------------------|-----------------|--------------|-----------------|
| Submitted | Received via | Requester | | | |
| January 9, 2026 at 9:58 AM | Voicemail | Char <charnellemays@gmail.com> | | | |
| Status category | Ticket status | Type | Priority | Group | Assignee |
| Pending | Pending - Future Event | Question | Normal | PW - Garbage | Jillian Barden |

| | | |
|---------------------------|---|---------------------------------|
| Latitude/Longitude | Location | Is this a repeat report? |
| -93.09945,44.97401 | 39 Magnolia Ave E, St. Paul, Minnesota, 55117 | No |

| | | |
|------------------------|--|-------------------|
| Other Telephone | Start Date - first collection day with no service | Other Name |
| 16513477895 | 2025-06-13 | Char |

I certify by submitting this application that the Service Hold being requested meets the stated requirements of a Service Hold, under penalty of the City of Saint Paul City Code of Ordinances.

Yes

| | | |
|---|-----------------------------|------------------------------------|
| How many units will be unoccupied? | License Plate: State | Do you need an interpreter? |
| One Unit | Minnesota | No |

Service Hold Request Type

Unoccupied Dwelling Registration - over 26 weeks

I certify by submitting this application that the residential dwelling unit is completely unoccupied

Yes

| | |
|---|---|
| Is this property currently for sale? | Please select the reason you are contacting the solid waste team |
| No | Service Hold |

| | |
|--|----------------------------------|
| Please select the reason for this Unoccupied Dwelling Request | Property owner or tenant? |
| Under Construction/New Build | Property owner |

| | | |
|------------------------------------|-------------------------------|-------------------------------------|
| What size cart do you have? | Total time spent (sec) | Time spent last update (sec) |
| Large (96 gallons) | 739 | 3 |

Char January 9, 2026 at 9:58 AM

Internal note

Voicemail from +1 (651) 347-7895

Call Details:

Call from: +1 (651) 347-7895

Call to: +1 (651) 372-8578

Time of call: 2026-01-09 15:57:01 UTC

Location: Saint paul, Minnesota, United States

Answered by: Caller +1 (651) 347-7895

Length of phone call: 55 seconds

Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA1bac88714c6b3c5f70cf5a563b121fa5/twilio/voicemail/recording>

Transcription:

A hi, my name is shar, you can reach me at area code 651-347-7895 again shar at 651-347-7895. Thank you.

Phil Reilly January 9, 2026 at 10:40 AM

Internal note

Outbound call to +1 (651) 347-7895

Call Details:

Call from: +1 (651) 413-6624

Call to: +1 (651) 347-7895

Time of call: 2026-01-09 16:34:41 UTC

Called by: Phil Reilly

Length of phone call: 6 minutes, 7 seconds

Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA8762ad9f03bd7ef54d5549e8316a6c4c/twilio/recording>

Phil Reilly January 9, 2026 at 10:41 AM

Hello Char,

Thank you for contacting the City of Saint Paul to register One Unit at the address 39 Magnolia Ave E, St. Paul, Minnesota, 55117 as an unoccupied dwelling due to Under Construction/New Build. Your request has been received.

Please leave the garbage and recycling carts in a location where our crews can access it for removal.

Notice, all mailed communication will be sent to the address of the owner listed on the property taxes.

A staff member will follow-up with you if any additional information is needed to process your request. For more details about service holds, visit our webpage stpaul.gov/servicehold.

Thank you,

Phil

City of Saint Paul

Public Works - Solid Waste

651-266-6101

garbage@ci.stpaul.mn.us | stpaul.gov/garbage