

# #1682834 649 ASBURY ST - Q4 2025 Billing Adjustment - Service Hold Not Applied

**Submitted** February 27, 2026 at 11:27 AM  
**Received via** Side conversation  
**Requester** Leann <evolve2truelwellness@gmail.com>

**Status category** Solved  
**Ticket status** Solved  
**Type** Question  
**Group** PW - Garbage  
**Assignee** Jillian Barden

**Latitude/Longitude** -93.16552,44.96075  
**Location** 649 Asbury St, St. Paul, Minnesota, 55104  
**Is this a repeat report?** No  
**Other Telephone** 16513366972

**Other Name** Leann  
**Ward** Ward 4  
**Do you need an interpreter?** No

**Please select the reason you are contacting the solid waste team** Billing or Assessments  
**Billing Year** 2025

**What is your billing or assessment question?** Extra Charges on My Bill  
**What were you charged for?** Garbage Bags  
**Total time spent (sec)** 50

**Time spent last update (sec)** 10  
**Adjustment Approved** Yes  
**Original Amount Billed** 58.47  
**Reason for adjustment** UDRF Request Not Applied

**New Amount Billed** 0  
**Billing Quarter** Quarter 4 (October 1 - December 31)

**Jillian Barden** February 27, 2026 at 11:27 AM

PO's aunt passed in Dec 2024. Home was in probate, and PO purchased home in Sept.

When Aunt passed away, a hold was placed with previous hauler in Jan or Feb 2025. Hold info did not transfer

**Jillian Barden** February 27, 2026 at 11:31 AM

Hello Leann,

Thank you for reaching out about your garbage invoice. I have investigated your concern and corrected the error. This will be reflected on the assessments website within a week. Overpaid amounts are not automatically refunded; they are applied as a credit to the next garbage invoice. If you prefer a refund, please contact the Assessment Department at 651-266-8858 or [ofs-assessments@ci.stpaul.mn.us](mailto:ofs-assessments@ci.stpaul.mn.us)

The corrected amount can be viewed and paid at [stpaul.gov/assessments](http://stpaul.gov/assessments)

- Original Invoice Amount: \$58.47
- Corrected Invoice Amount: \$0

Thank you,

Jillian

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City of Saint Paul

Public Works - Solid Waste

651-266-6101 | [garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)

[stpaul.gov/garbage](http://stpaul.gov/garbage)

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**Jillian Barden** February 27, 2026 at 11:31 AM

Internal note

Also updated ORG with correct name and address

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