#782157 1225 Edgerton St - Q2 2024 Assessment Inquiry

Submitted	Received via	Requester
October 16, 2024 at 15:16	Mail	Paw Law

Status category	Ticket status	Type	Priority	Group	Assignee
Pending	Pending - Future Event	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude
-93.07639,44.97818

Location
1225 Edgerton St, Saint Paul, Minnesota, 55130

Other Telephone
17635010585

Property ID Number
202922340175

Billing period for Delinquent Garbage Bill Assessment
Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2024

Total amount due for Delinquent Garbage Bill Assessment
154.44

Assessment No.
240115

Time of LH
3:00 pm

Stated Reason for Appeal (if given)
WM has two separate, active accounts on this Single Family Home since August 2023

Date of LH (MM/DD/YYYY)
10/22/2024

Other Name
Paw Law

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Garbage Hauler
Waste Management

Have you contacted your hauler about this garbage bill before?
No

Garbage Invoice Dates (i.e. January 1- March 31)
(April 1 - June 30)

Staff Comments
This home sold on August 4, 2023. The previous owner (Michael) cancelled service on August 6, 2023 but his account was reopened August 7, 2024. Michael's 96 gallon statements have been certified to the city ever since. The new homeowner (Paw) has a 64 gallon cart and has been paying each quarter. Q3 2024 is the first time Paw has been sent for certification. Staff recommends removing Q2 2024 assessment

Date of CP (MM/DD/YYYY)
11/06/2024

Legislative Hearing Required
Yes

Do you need an interpreter?
No

Project Number
CG2403A1

Service Level
96 gallons (weekly)

Consortium October 16, 2024 at 15:16

Think Before You Click: This email originated **outside** our organization.

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com> **Sent:** Saturday, October 12, 2024 2:26 PM **To:** 'Greg Revering' <grevering.sph@gmail.com> **Subject:** Paw La Parcel #202922340175

I have now canceled Michael Gade's account as of 10.1.24 and that balance will be credited off.

Mr. Gade did call customer service in May 2024 and no one canceled his account at that time. Again I can see no reason why his account was reopened in Aug 2023 after being canceled.

So after looking this all over let me know how to proceed with adjusting the Gade account - what can I still reverse off of the St Paul Holding account and what if any quarter's did Paw La pay and then I would just need to credit his account.

FYI at no time has Paw La called customer service questioning any of the certifications.

202922340175 1225 EDGERTON ST Paw La Is Q3 the first Q that Paw's account (64-gal) has been delinquent? Where is the NNP you sent Paw La? I see you sent a NNP to Michael in Iowa, but he has not owned the home since August 2023. Please send photos showing verification of how many carts are at the property.

In looking at Michael Gade's account - every week it states "96 gal cart not out for service" and that is what we are billing that account for.

When looking at Paw La's account - it shows us dumping only a 64 gal cart – and that is what we are billing him for . So I would say there is only one cart here.

One of Paw La's letters is in the attached file -page 2221 I believe

3rd Qtr is the only time that we have sent Paw La's account for certification.

Again I have no idea why customer service canceled Michael Gade's account and then reopened it in August 2023

Below is his billing from that time frame forward

3rd Qtr 2023 – Billing for a 96 gal trash cart, taxes and one finance charge. Plus his unused service credit for service after 8.6.23.

He paid $17.26 which is technically what he owed for service from 7.1.23 to 8.6.23. So this quarter was okay - no certification amount was sent

07/05/23 MISC TAX INV T1A 1.16 1.16

07/05/23 MISC TAX INV T1I 3.34 4.50

07/05/23 INV 06A 84.51 89.01

07/05/23 INV 06P 72.57 16.44

07/31/23 FIN CHRG FIN LPR .82 17.26

08/08/23 CS# 12769976 ADJ T3A 1.16 16.10

08/08/23 CS# 12769976 ADJ T3I 3.34 12.76

08/08/23 CS# 12769976 ADJ 06C 11.94 .82

08/08/23 CS# 12769976 ADJ RLR .82 .00

08/15/23 303806 PMT SLB 17.26 17.26-

4th Qtr 2023 – Billing for a 96 gal trash cart, taxes and 3 finance charges. Plus a prorate of $50.52 for restarting his account as of 8.7.23 – that would be for service from 8.7.23 to 9.30.23.

10/05/23 MISC TAX INV T1A 13.17 4.09-

10/05/23 MISC TAX INV T1I 37.81 33.72

10/05/23 INV 06A 84.51 118.23

10/05/23 INV 06P 50.52 168.75

10/31/23 FIN CHRG FIN LPR 8.43 177.18

11/30/23 FIN CHRG FIN LPR 8.43 185.61

12/29/23 FIN CHRG FIN LPR 8.43 194.04

01/04/24 ST PAUL BAL PMT ICR 194.04 .00

1st Qtr 2024 – Billing for a 96 gal trash cart, taxes and 3 finance charges.

01/05/24 MISC TAX INV T1A 9.51 9.51

01/05/24 MISC TAX INV T1I 27.30 36.81

01/05/24 INV 06A 97.50 134.31

01/31/24 FIN CHRG FIN LPR 6.71 141.02

02/29/24 FIN CHARG FIN LPR 6.71 147.73

03/29/24 FIN CHRG FIN LPR 6.71 154.44

04/03/24 ST PAUL BAL PMT ICR 154.44 .00

2nd Qtr 2024 – Billing for a 96 gal trash cart, taxes and 3 finance charges

04/05/24	MISC TAX	INV T1A	9.51		9.51
04/05/24	MISC TAX	INV T1I	27.30		36.81
04/05/24		INV 06A	97.50		134.31
04/30/24	FIN CHRG	FIN LPR	6.71		141.02
05/31/24	FIN CHRG	FIN LPR	6.71		147.73
06/28/24	FIN CHRG	FIN LPR	6.71		154.44
07/03/24	ST PAUL BAL PMT ICR			154.44	.00
07/05/24	MISC TAX	INV T1A	9.51		9.51

3rd Qtr 2024 – Billing for a 96 gal trash cart, taxes and 3 finance charges.

07/05/24	MISC TAX	INV T1A	9.51		9.51
07/05/24	MISC TAX	INV T1I	27.30		36.81
07/05/24		INV 06A	97.50		134.31
07/31/24	FIN CHRG	FIN LPR	6.71		141.02
08/30/24	FIN CHRG	FIN LPR	6.71		147.73
09/30/24	FIN CHRG	FIN LPR	6.71		154.44
10/03/24	ST PAUL BAL PMT ICR			154.44	.00

4th Qtr 2024 Billing will be credited off.

Mary Patch

Sales Coordinator

Public Sector

mpatch@wm.com

1901 Ames Dr

Burnsville, MN 55306

Access WM 24/7 with MyWM

Recycling is a good thing. Please recycle any printed emails.

Jillian Barden October 17, 2024 at 14:04 Internal note

Attaching supplemental information from Q3 inquiry

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