

Lydia Campbell

From: Lydia (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Sunday, December 17, 2023 8:27 PM
To: Lydia Campbell
Subject: Re: FW: 1256 Danforth St, St. Paul, Minnesota, 55117 - (Quarter 2 (April - June)) - Assessment Inquiry

Think Before You Click: This email originated outside our organization.

fwd

On Thu, October 12 at 11:45, Lydia Campbell wrote:

Thank you, that's helpful.

We have no records of a UDRF for this property on our end. Usually, we like to give people a break if there's a death, but if someone else was using the service, I don't know that we'll remove the assessment (on our end, not asking you to).

From your notes, it seems like they were using service until the end of March. I'll follow up with PO and let you know if I have any other questions.

On Fri, October 6 at 16:56, Consortium wrote:

Please see Highland update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Highland Sanitation <info@highlandsanitation.com>
Sent: Friday, October 6, 2023 3:30 PM
To: 'Greg Revering' <grevering.sph@gmail.com>
Subject: RE: 1256 Danforth St, St. Paul, Minnesota, 55117 - (Quarter 2 (April - June)) - Assessment Inquiry

March 31, 2023 is the last time my driver marked this work order as complete. After this date, they are all marked not out with a picture.

February 3, 2023 is the last date I had a picture showing the cart with trash in it. See picture.

Have they filled a vacancy form out? Currently, there is still service at this address.

Sincerely,

Susan Stewart

Highland Sanitation & Recycling Inc.

From: Greg Revering [<mailto:grevering.sph@gmail.com>]

Sent: Friday, October 06, 2023 1:21 PM

To: Sue Stewart

Subject: Fwd: 1256 Danforth St, St. Paul, Minnesota, 55117 - (Quarter 2 (April - June)) - Assessment Inquiry

Sue,

Please see question from Lydia.

Sent from my iPhone

Begin forwarded message:

From: "Lydia (City of Saint Paul)" <support@saintpaul.zendesk.com>

Date: October 6, 2023 at 1:06:22 PM CDT

To: Consortium <grevering.sph@gmail.com>

Subject: Re: Fwd: 1256 Danforth St, St. Paul, Minnesota, 55117 - (Quarter 2 (April - June)) - Assessment Inquiry

Reply-To: City of Saint Paul <support@saintpaul.zendesk.com>

Do you have any images or notes from Q2 where you can tell if there was anything in the cart?

On Fri, October 6 at 13:02, Lydia Campbell wrote:

Interesting. Maybe family was cleaning out the house.

Thank you for the details.

On Thu, October 5 at 6:33, Consortium wrote:

Please see Highland update.

Sent from my iPhone

Begin forwarded message:

From: Highland Sanitation <info@highlandsanitation.com>

Date: October 4, 2023 at 8:40:53 PM CDT

To: grevering.sph@gmail.com

Subject: RE: 1256 Danforth St, St. Paul, Minnesota, 55117 - (Quarter 2 (April - June)) - Assessment Inquiry

I have attached the account history and a picture of the can full of trash in February and the last few invoices. He was also paying for carryout service.

If no one contacts us and fills out paperwork for temporary service hold or vacancy, we do not put service on hold. We don't document who a payment is from, we just apply payments to the accounts when we receive them.

This address is also on the list for the Q3 2023 Delinquent accounts.

Please let me know if you have any other questions.

Sincerely,

Susan Stewart

Highland Sanitation & Recycling Inc.

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]

Sent: Wednesday, October 04, 2023 3:03 PM

To: info@highlandsanitation.com

Subject: FW: 1256 Danforth St, St. Paul, Minnesota, 55117 - (Quarter 2 (April - June)) - Assessment Inquiry

Sue,

Please see the information and request from Lydia.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Lydia (City of Saint Paul) <support@saintpaul.zendesk.com>

Sent: Wednesday, October 4, 2023 2:18 PM

To: Consortium <grevering.sph@gmail.com>

Subject: 1256 Danforth St, St. Paul, Minnesota, 55117 - (Quarter 2 (April - June)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 1256 Danforth St, St. Paul, Minnesota, 55117. Please forward to Highland Sanitation for their input.

Ticket ID#: 207682

Ticket Requester: Dennis Wright

Ticket Requester Email: (if available)

Ticket Request Phone Number: (if available) +16127201755

Property ID #: 242923330114

Property Address: 1256 Danforth St, St. Paul, Minnesota, 55117

Quarter Pending Assessment is for: Quarter 2 (April - June)

Billing year for Pending Assessment: 2023

Pending Assessment Amount: \$195.42

Hauler: Highland Sanitation

Ticket Comments:

Brother (owner) died December last year

I'm curious why, if the brother died last December and no one has lived there-- Who paid the bill in January? And were there additional fees Q4 '22 or Q2 '23 on the account other than late fees? Was the bill paid Q3 '23? Have you had any request for service holds? I don't see any on my end.

Please also provide the following information:

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

Lydia Campbell

City of Saint Paul

Department of Public Works - Garbage

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage



2023-02-03T08:19:43.978 Vehicle: 3107 Route: RL 01-5 Position: (44.97894233, -93.12503292)
Customer #: 032971 JAMES P WRIGHT 1256 DANFORTH ST SAINT PAUL, MN, 551174202