

Service Order history

Service Order #	Type of Service Order	Service Message	Completed	Print Date	Date Work Completed	Cancelled	Completed Timestamp	Completion Code	Progress Notes	Closing Notes	Action ID
735510	PRIVATE PROPERTY MATERIAL RECORDS REVIEW	Investigate Private Property Service Material records and complete with the appropriate completion code.	FALSE	6/9/2025		FALSE					Create Private Property Material Review Serv Order
733899	METER CHECK-IN	Please review Disconnect Readings and verify mtr/remote numbers. - STOPPED METER.Meter Reading: 032169.637 LF Reading: Field Notes: Stopt Meter Replaced Investigate service material inside the property. Take a picture of the meter setting.	TRUE	6/6/2025	6/6/2025	FALSE	6/6/2025 7:53:30 AM	CHECK IN COMPLETED (TCSC)	5/4 stopt	5/4 stopt	Generate Meter Check-in Service Order
732631	PRIVATE PROPERTY SERVICE MATERIAL INVESTIGATION	Investigate service material inside the property. Take a picture of the meter setting. Recorded Inside Property Material: Copper	TRUE	5/20/2025	6/5/2025	FALSE	6/5/2025 3:29:24 PM	COPPER (SMCO)	Inside Property Material: copper		Create Property Material Investigation SO
732630	METER INVESTIGATION	 ~ STOPT METER <APPT 6/5 1-3 ALEX (612)545-8923> OCCUPIED 5/20/2025 03216963 04/15/2025 03216963 (0 UNITS) 01/15/2025 03216963 (0 UNITS) Investiate material inside property. Recorded Inside Property Material: Copper. Take picture of the meter setting.	TRUE	5/20/2025	6/5/2025	FALSE	6/5/2025 3:32:35 PM	STOPPED METER (STPD)	 ~ STOPT METER OR VACANT PROPERTY? 5/20/2025 03216963 04/15/2025 03216963 (0 UNITS) 01/15/2025 03216963 (0 UNITS) EXISTING/DISCONNECT READING INFORMATION: Meter Reading: 032169.637 LF Reading: Field Notes: Stopt Meter Replaced, New R900, Copper, Left NEW METER & REMOTE INFORMATION Meter Size: 5/8 x 3/4 Meter #: 91505054 Initial Reading: 000014.589 New Remote (MILL) #: 1581680498	6/5/2025 - CHANGED STOPPED METER - DISCONNECT READING 032169.637 / NEW METER STARTS AT 000014.589 / R900 INSTALLED ON THE LEFT SIDE OF THE BLDG	CODE VIOLATION STEP 1 - LOW OR NO USAGE
727507	VERIFICATION READING	ZERO CONSUMPTION: 04/15/2025 03216963 01/15/2025 03216963	TRUE	4/21/2025	5/20/2025	FALSE	5/20/2025 4:14:31 PM	Deana Masiello - REVIEW READING (RDDM)	ZERO CONSUMPTION: 04/15/2025 03216963 01/15/2025 03216963	5/20/2025 - READING 03216963	
696923	VERIFICATION READING	ZERO CONSUMPTION/STOPT METER? 10/14/24 03216963 07/15/24 03216963	FALSE	10/18/2024		TRUE	12/26/2024 8:08:39 AM		ZERO CONSUMPTION/STOPT METER? 10/14/24 03216963 07/15/24 03216963		