

#21477 1074 Euclid St - Q4 2022 Assessment Inquiry

Submitted March 24, 2023 at 08:51
Received via Closed Ticket
Requester Mary Dolan <mdolanchaska@gmail.com>

CCs

Sarah Haas <sarah.haas@ci.stpaul.mn.us>

Status	Priority	Group	Assignee	Ticket status
On-hold	Normal	PW - Garbage	Clare Pillsbury	On-hold

New Assessment Amount:	Assessment No.	Property ID Number	Latitude/Longitude
106.81	230106	332922420092	-93.05513,44.95479

Location	Other Name	Garbage Hauler
1074 Euclid St, Saint Paul, Minnesota, 55106	Mary Dolan	Waste Management

Outcome of Assessment Inquiry: Have you contacted your hauler about this garbage bill before?
 Reduced No

Reason for Removal/Reduction:
 Bill not Received by Property Owner

Staff Comments

Hauler requested that the assessment be removed as a courtesy since the property owner was not notified that the service hold would only be applied to the account for six months. Therefore, staff recommends removing the assessment.

Billing year for Delinquent Garbage Bill Assessment	Date of CP (MM/DD/YYYY)
2022	5/24/2023

Total amount due for Delinquent Garbage Bill Assessment	Legislative Hearing Required
106.81	Yes

Date of LH (MM/DD/YYYY)	Other Email
4/6/2023	mdolanchaska@gmail.com

Stated Reason for Appeal (if given)

Property owner stated that they had submitted a service hold on 11/1/2021. Since the property had been vacant until 1/20/2023, they feel that they should not have to pay the assessment, especially since they were not informed that there was a six month limit on service holds.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
 No

Garbage Invoice Dates (i.e. January 1- March 31)
 October 1 - December 31

Billing period for Delinquent Garbage Bill Assessment	Approved Assessment Reduction:
Quarter 4 (October - December)	15.97

Time of LH
 10:00 AM

System March 24, 2023 at 08:51

Internal note

This follow-up ticket was created to continue a side conversation

Clare Pillsbury March 27, 2023 at 14:14

Internal note

Outbound call to +1 (952) 456-2501

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (952) 456-2501

Time of call: 2023-03-27 19:11:49 UTC

Called by: Clare Pillsbury

Length of phone call: 2 minutes, 28 seconds

Clare Pillsbury March 27, 2023 at 14:14

Internal note

Staff called property owner to inform them of recommendation and stated that the assessment should be removed in May 2023.

Support Software by **Zendesk**