

#1458260 815 MARSHALL AVE - Q2 2025 Assessment Inquiry

Submitted
October 29, 2025 at 11:15

Received via
Voicemail

Requester
Maria Burrell Tyler

Status category
Open

Ticket status
Re-opened

Type
Question

Priority
Normal

Group
PW - Garbage

Assignee
Jillian Barden

Latitude/Longitude
-93.1345,44.94868

Location
815 Marshall Ave, St. Paul, Minnesota, 55104

Is this a repeat report?
No

Other Telephone
16129641806

Property ID Number
352923430095

Billing period for Delinquent Garbage Bill Assessment
Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment
58.47

Assessment No.
250122

Time of LH
11:00

Stated Reason for Appeal (if given)
Garbage account was cancelled in December 2024

Date of LH (MM/DD/YYYY)
11/13/2025

Rescheduled LH Date:
11/20/2025

Other Name
Maria Burrell Tyler

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
No

Garbage Invoice Dates (i.e. January 1- March 31)
April 1 - June 30

Staff Comments

Mother passed away in Sept 2024 and requested account cancellation a couple of months later. Republic confirmed the last time the property was invoiced was Q4 2024, and there was no Q1 invoice. There is no cart at the property. PO currently also has a Q3 bill for 58.47. Placed Unoccupied Dwelling Registration on account effective 10/1/2025. Staff recommends removing assessment.

Ward
Ward 1

Date of CP (MM/DD/YYYY)
12/17/2025

Legislative Hearing Required
Yes

Rescheduled LH Time:
11:00

Do you need an interpreter?
No

Project Number
CG25Q2B5

Service Level
35 gallons (every other week)

Please select the reason you are contacting the solid waste team
Service Hold

Billing Year
2025

What is your billing or assessment question?
Received a Legislative Hearing Notice

Property owner or tenant?
Property owner

Total time spent (sec)
2873

Time spent last update (sec)
599

Billing Quarter
Quarter 2 (April 1 – June 30)

Hauler
FCC

Maria Burrell Tyler October 29, 2025 at 11:15

Voicemail from +1 (612) 964-1806

Call Details

Internal note

Call from: +1 (612) 964-1806
Call to: +1 (651) 413-6624
Time of call: 2025-10-29 16:09:28 UTC
Location: Minneapolis, Minnesota, United States
Length of phone call: 4 minutes, 36 seconds

Transcription

Hi, my name is Maria tyler address 815, marshall avenue st. Paul. Property id number 352923430095. Calling in regards to the stratification of assessment, i canceled my service on December 5th, 2024. So I, they saying I owe um, uh, garbage, real services for service provided april through june of 2025. I don't know how that can be because I didn't have the service. Like I said, I cancelled it in December of 2024. So I'm looking for a resolution, i'm not sure. You know, your billing obviously is, is messed up. My, I do have my previous billing. I had a 0 balance, and prior to cancelling my services. So 61296418066129641806. This is my 2nd call. I called on the 23rd. I'm calling again. Today is the 29th. Thank you. If someone could get back to me, I appreciate it. Have a great day. Thanks for all you do. Bye. Assessment number is 250. 122, file number charlie george, 25, quebec to bravo. 5. Thanks. I.

Sophia Yang October 29, 2025 at 14:08

Internal note

Outbound call to +1 (612) 964-1806

Call Details

Call from: +1 (651) 413-6624
Call to: +1 (612) 964-1806
Time of call: 2025-10-29 18:55:51 UTC
Called by: Sophia Yang
Length of phone call: 12 minutes, 26 seconds

Sophia Yang October 29, 2025 at 14:08

Internal note

Jill - PO doesn't have service for this property which she cancelled with Republic in December 2024. She doesn't want any service for this property. The property is vacant and being worked on. Republic removed the garbage cart back in December 2024.

Jillian Barden November 3, 2025 at 16:03

Internal note

Outbound call to +1 (612) 964-1806

Call Details

Call from: +1 (651) 413-6624
Call to: +1 (612) 964-1806
Time of call: 2025-11-03 21:51:41 UTC
Called by: Jillian Barden
Length of phone call: 12 minutes, 12 seconds

Jillian Barden November 3, 2025 at 16:14

Internal note

Mother passed away in Sept 2024 and requested account cancellation a couple of months later. Republic confirmed the last time the property was invoiced was Q4 2024, and there was no Q1 invoice. There is no cart at the property. PO currently also has a Q3 bill for 58.47. Placed Unoccupied Dwelling Registration on account effective 10/1/2025.

PO will attend by phone