

# #801835 1783 Ames Ave - Q3 Assessment Inquiry (Republic)

**Submitted** October 29, 2024 at 14:30  
**Received via** Phone call (inbound)  
**Requester** Xeng Chang

## CCs

Lydia Kopf <lydia.kopf@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
Pending	Pending - Future Event	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone
-93.02494,44.97228	1783 Ames Ave, Saint Paul, Minnesota, 55119	16515007971

Property ID Number	Billing period for Delinquent Garbage Bill Assessment
262922230112	Quarter 3 (July - September)

**Billing year for Delinquent Garbage Bill Assessment**  
2024

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
308.94	250111	9:00 am

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)
PO was unaware he needed to place hold when he purchased home	01/02/2024

Rescheduled LH Date:	Other Name
01/16/2024	YENG XIONG

**Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?**  
Yes

Garbage Hauler	Have you contacted your hauler about this garbage bill before?
Republic Services	Yes

**Garbage Invoice Dates (i.e. January 1- March 31)**  
(July - September)

## Staff Comments

PO purchased home May 31, 2024 and has received two assessments for \$154.46 for Quarter 2 2024 and Quarter 3 2024. He is remodeling home, and not living there. On October 31, 2024 I assisted PO with setting up a service hold to pause billing until he has finished remodel and plans to move in.

Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Do you need an interpreter?
02/12/2024	Yes	No

Project Number	Service Level
CG2501A1	64 gallons (weekly)

**Shelly Jerue** October 29, 2024 at 14:30

Internal note

Call from: +1 (651) 500-7971  
Call to: +1 (651) 413-6624  
Time of call: October 29, 2024 at 7:30:11 PM UTC  
Answered by: Shelly Barnhart

**Shelly Jerue** October 29, 2024 at 14:34

Internal note

Inbound call from +1 (651) 500-7971  
Call Details

Call from: +1 (651) 500-7971  
Call to: +1 (651) 413-6624  
Time of call: 2024-10-29 19:30:11 UTC  
Location: Saint paul, Minnesota, United States  
Answered by: Shelly Jerue  
Length of phone call: 3 minutes, 48 seconds

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**Shelly Jerue** October 29, 2024 at 14:36 Internal note  
1783 AMES AVE-PO WANTS TO DISPUTE ASSESSMENT STATES THAT HE NEVER SET UP GARBAGE FOR THE HOME SO HE SHOULD NOT BE BILLED

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**Jillian Barden** October 31, 2024 at 10:28 Internal note  
Purchased home May 31, 2024.  
  
Owes Q2 and Q3 (both 154.46)

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**Jillian Barden** October 31, 2024 at 10:46 Internal note  
Outbound call to +1 (651) 500-7971  
  
Call Details  
Call from: +1 (651) 413-6624  
Call to: +1 (651) 500-7971  
Time of call: 2024-10-31 15:28:23 UTC  
Called by: Jillian Barden  
Length of phone call: 17 minutes, 40 seconds

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**Jillian Barden** October 31, 2024 at 11:00 Internal note  
PO was unaware he needed to place hold when he purchased home.

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**Jillian Barden** December 17, 2024 at 12:18 Internal note  
Outbound call to +1 (651) 500-7971  
  
Call Details  
Call from: +1 (651) 413-6624  
Call to: +1 (651) 500-7971  
Time of call: 2024-12-17 18:15:59 UTC  
Called by: Jillian Barden  
Length of phone call: 2 minutes, 22 seconds

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**Jillian Barden** December 17, 2024 at 12:19 Internal note  
Let him know/reminded him the hearing is on Jan 2nd at 9am. He will attend by phone

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**Jillian Barden** December 20, 2024 at 14:18 Internal note  
Republic verified there is no active account on site, and has been on UDRF since 11/1/24

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