

#1718968 1796 Nevada Ave E - Q3 2025 Legislative Hearing Inquiry

- Service Hold not Applied

Submitted March 19, 2026 at 1:46 PM
Received via Side conversation
Requester Aunyamane Ritneatikun <letteaun@gmail.com>

CCs

Lydia Kopf <lydia.kopf@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
On-hold	On-hold	Question	Normal	Garbage Assessments	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?
-93.02452,44.98547	1796 Nevada Ave E, St. Paul, Minnesota, 55119	No

Ticket Referred From	Property ID Number	Billing period for Delinquent Garbage Bill Assessment
Direct/Personal Line	232922230193	Quarter 3 (July - September)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
11.70	260132	10:00

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)
PO was charged a prorated amount, but service hold should have been in effect	04/09/2026

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
No

Garbage Invoice Dates (i.e. January 1- March 31)
July 1, 2025 - September 30, 2025

Staff Comments

No one has been actively living at the property for over two years, and the service hold from the previous hauler did not transfer over during the garbage transition. The assessments on this property were adjusted accordingly due to hold, but the Quarter 3 adjustment was overwritten with a prorated cart removal charge. Staff recommends removing adjustment

Ward	Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Do you need an interpreter?
Ward 6	04/15/2026	Yes	No

Project Number **Service Level** **Please select the reason you are contacting the solid waste team**

CG25Q3B3 64 gallons (weekly) Billing or Assessments

Billing Quarter	Billing Year	What is your billing or assessment question?
Quarter 2 (April 1 – June 30)	2025	Other

Total time spent (sec)	Time spent last update (sec)	Intent
426	24	Misc::Unsolicited::Marketing campaign or newsletter

Intent confidence	Language	Language confidence	Sentiment	Sentiment confidence
Low	English	High	Neutral	High

Adjustment Approved	Original Amount Billed	Reason for adjustment	New Amount Billed
Yes	113.19	UDRF Request Not Applied	0

Billing Quarter	Hauler
Quarter 2 (April 1 – June 30)	FCC Environmental

Jillian Barden March 19, 2026 at 1:46 PM

amount of 11.70 - is prorated cart charge from removal but should have been set to \$0

From: Aunyamanee Ritneatikun <letteaun@gmail.com>

Date: Wed, Mar 18, 2026 at 9:33 pm

This is a follow-up to your previous request [#1321756](#) "1796 Nevada Ave E - Q2 2025..."

Jilian, could you please help assist me with this? It seems like the 2025 Garbage Bill July to September bill was still applied, and the new charge on the 2025 Garbage Bill October to December is visible on the Assessment site. We don't have any trash services at this home since it's still vacant.