

416 Hope St, St. Paul, Minnesota, 55106 - Extra Bags Inquiry

Email side conversation - #1689359 416 Hope St - Q4 2025 Billing Adjustment - Trash Bags

Created at	Author	Status
March 8, 2026 at 13:36	Jillian Barden	Open

Participants

Jillian Barden, Greg Revering, Alyssa Pearl - FCC, Sheelah Vang - FCC, Catherine Brunn, FCC

Jillian Barden via Support March 8, 2026 at 13:36

To: Greg Revering, Alyssa Pearl - FCC, Sheelah Vang - FCC, Catherine Brunn, FCC

Hello,

This PO is disputing the extra bag fees on the account. Can you please provide an image?

PID: 322922110078

Date: Nov 28

Bags: 5

Cart: 64, but this is a vacant lot the awas accidentally billed for service.

Thank you,

Jillian

Alyssa Pearl - FCC via email March 9, 2026 at 07:34

To: Jillian Barden, Greg Revering, Sheelah Vang - FCC, Catherine Brunn, FCC

Please reduce to 3 bags.



2025-11-28 13:08:34

44.960523, -93.067905



FCC information security awareness: This is an incoming mail from an EXTERNAL SENDER. Please, be careful and verify the sender before opening attachments or links.

Jillian Barden via Support March 9, 2026 at 15:38

To: Alyssa Pearl - FCC, Greg Revering, Sheelah Vang - FCC, Catherine Brunn, FCC

416 Hope St is a vacant lot, and the extra bags that are charged are in a Berquist cart

Alyssa Pearl - FCC via email March 10, 2026 at 07:01

To: Jillian Barden, Sheelah Vang - FCC, Catherine Brunn, FCC

Please swap the cart to city cart.

FCC information security awareness: This is an incoming mail from an EXTERNAL SENDER. Please, be careful and verify the sender before opening attachments or links.

Jillian Barden via Support March 10, 2026 at 08:30

To: Alyssa Pearl - FCC, Sheelah Vang - FCC, Catherine Brunn, FCC

They do not have service. The Berquist cart belongs to the Mixed Use building next door (not opted into the program). We are picking up the city cart

Support Software by **Zendesk**