

Lydia Campbell

From: Lydia (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Tuesday, January 23, 2024 9:39 AM
To: Lydia Campbell
Subject: Re: FW: [EXTERNAL] FW: FW: FW: 1332 Sargent Ave, St. Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

Think Before You Click: This email originated outside our organization.

fwd

On Wed, January 10 at 10:47, Lydia Campbell wrote:

By *take care of it*, do you mean that you will be crediting the account for all costs prior to Quarter 1, 2023? If so, please confirm what that amount is.

On Fri, January 5 at 12:29, Consortium wrote:

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Friday, January 5, 2024 11:50 AM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: [EXTERNAL] FW: FW: FW: 1332 Sargent Ave, St. Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

This is the one where the account was canceled by accident but he never called us back until this past March to say he hadn't been getting serviced..

I'll take care of it.

Thanks

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Thursday, January 4, 2024 7:04 PM

To: Patch, Mary <mpatch@wm.com>

Subject: [EXTERNAL] FW: FW: FW: 1332 Sargent Ave, St. Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

Mary,

Please see request from Lydia.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Lydia (City of Saint Paul) <support@saintpaul.zendesk.com>

Sent: Thursday, January 4, 2024 6:40 PM

To: Sarah Haas <sarah.haas@ci.stpaul.mn.us>; Consortium <grevering.sph@gmail.com>

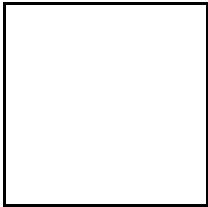
Subject: Re: FW: FW: 1332 Sargent Ave, St. Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

Please reply to this question by 5pm Friday or we will decide what is appropriate to remove from the amount based off the information we have.

On Thu, December 28 at 9:45, Sarah Haas wrote:

He is stating you billed him for 2022 on the 2023 invoice. Please see attached invoice. We will be removing the outstanding balance for the period prior to Quarter 1 2023. This will be removed from WM payment as back billing is not permitted.

Please provide the City with the updated due which includes Jan 2023-June 2023.



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Sarah Haas
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

On Thu, December 21 at 15:31, Consortium wrote:

Please see WM question.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>

Sent: Thursday, December 21, 2023 12:13 PM

To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>

Subject: RE: FW: 1332 Sargent Ave, St. Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

To be clear – he is talking about 2022 and not 2023?

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Thursday, December 21, 2023 12:10 PM

To: Patch, Mary <mpatch@wm.com>

Subject: [EXTERNAL] FW: 1332 Sargent Ave, St. Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

Mary,

Please see the information and request from Lydia.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Lydia (City of Saint Paul) <support@saintpaul.zendesk.com>

Sent: Thursday, December 21, 2023 10:24 AM

To: Consortium <grevering.sph@gmail.com>

Subject: 1332 Sargent Ave, St. Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 1332 Sargent Ave, St. Paul, Minnesota, 55105. Please forward to Waste Management for their input.

Ticket ID#: 335514

Ticket Requester: Jeff Nyman

Ticket Requester Email: (if available) biker1520cc@comcast.net

Ticket Request Phone Number: (if available) +16516960214

Property ID #: 032823430199

Property Address: 1332 Sargent Ave, St. Paul, Minnesota, 55105

Quarter Pending Assessment is for: Quarter 2 (April - June)

Billing year for Pending Assessment: 2023

Pending Assessment Amount: \$551.89

Hauler: Waste Management

Ticket Comments:

Comments from PO:

My garbage collection was stopped for a good portion of 2022. When they finally straightened it out, I received a bill for 6 quarters of service. During the majority of 2022 I received no bills or correspondence of any kind. The automated complaint service at waste management said I had no active account. I may owe something but not for a year and a half. I even sent them a payment and they sent it back

Please provide the following information:

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

Lydia Campbell

City of Saint Paul

Department of Public Works - Garbage

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage

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