



HEARING REQUEST

**To: LAK REALTY LLC
1430 CONCORDIA AVE STE 40295
SAINT PAUL MN 55104-3167**

From: Saint Paul Regional Water Services

Date: September 15, 2023

**RE: Account Number: 0046683
Customer Number: 555489
Service Address: 703 CASE AVE**

Dear SPRWS Customer,

You have a right to a hearing if there is a disagreement regarding your account. Hearings are held with an impartial Hearing Officer, who listens to your concerns, considers all relevant information and makes a recommendation for a settlement. The Hearing Officer will contact you to arrange for a hearing after this completed and signed form is returned to Saint Paul Regional Water Services, 1900 Rice St Saint Paul MN 55113.

Sincerely,

Customer Service
Saint Paul Regional Water Services
1900 Rice St., Office Building
Saint Paul Minnesota 55113
Phone: 651-266-6351

Reason for Hearing:
(Please Print)

Signature: _____

Date: _____

Name: _____
(Please print)

Telephone Number: _____

[Handwritten Signature] *[Handwritten Date: 09/20/2023]*
[Handwritten Name: Element Marriott] *[Handwritten Telephone Number: 612-220-5423]*

Holly Overton

From: LAK Realty <info@lakrealtyinc.com>
Sent: Thursday, October 5, 2023 1:04 PM
To: *CI-StPaul_WaterInquiries
Subject: Request for a hearing 703 Case Ave St. Paul MN | Excessive Water Charge

Hello,

A letter to request a hearing was sent to me, I did sign and sent it back. I just received a call from Derek this morning who suggested I should send an email explaining why I need a hearing.

I am writing to request a hearing because of the excessive charge that I received for water bill on the property located at 703 Case Ave Saint Paul MN 55106. This bill was for the first March 2023. I did call to check where my bill was sometimes in March 2023 when our tenants started to pay rent, when I was told \$3,000, I made assumption it was for the whole passed due during COVID 2022. (our tenants did not pay during COVID, and we got stuck on every single bill). Then I called again not long ago, wishing to handle this bill, that is when I was told the bill was not for the past due of the whole 2022 because of COVID, that bill was ONLY for month of March 2023.

I feel that bill is extremely excessive, for a property that size and a duplex that one of the tenants moved out November 31st, 2022. That property had only one tenant December 2022 to June 2023 which the bill should have gone down not up. We had no water damage, leaked toilets, or any piping issues.

Thanks

Clement
612 - 220 - 5423