Jillian Barden

From: Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>

Sent: Thursday, September 26, 2024 11:37 AM

To: Jillian Barden

Subject: Re: 735 Maryland Ave E, Saint Paul, Minnesota, 55106 - (Quarter 2 (April - June)) -

Assessment Inquiry

Think Before You Click: This email originated outside our organization

See attached

On Mon, September 23 at 16:20, City of Saint Paul wrote:

Hello,

We've received an Assessment Inquiry for 735 Maryland Ave E, Saint Paul, Minnesota, 55106. Please forward to Waste Management for their input.

Ticket ID#: 747059

Ticket Requester: Jessica Stortenbecker

Ticket Requester Email: (if available) jesy.stortenbecker@gmail.com

Ticket Request Phone Number: (if available) +14024328029

Property ID #: 202922440128

Property Address: 735 Maryland Ave E, Saint Paul, Minnesota, 55106

Quarter Pending Assessment is for: Quarter 2 (April - June)

Billing year for Pending Assessment: 2024 Pending Assessment Amount: \$180.31

Hauler: Waste Management

Ticket Comments:

Why is the Q2 bill so high?

Did the previous owners call and cancel?

New owner believes she is being incorrectly charged because the assessment is for \$180 and her first bill includes a prorated charge of \$53

Please provide the following information:

- Name and mailing address on the account
- · Itemized breakdown of invoice
- · Payment history
- · Contact with property owner

Thank you,

Jillian

City of Saint Paul
Public Works - Garbage
651-266-6101 | garbage@ci.stpaul.mn.us
stpaul.gov/garbage