

#1789699 1158 Hawthorne Ave E - Garbage Cart Follow-up

Submitted Received via Requester
April 30, 2026 at 11:54 AM Closed ticket Judith R Marthaler* <jmrthlr@gmail.com>

Status category Ticket status Type Priority Group Assignee
Solved Solved Question Normal PW - Garbage Jillian Barden

Latitude/Longitude Location Other Telephone
-93.05173,44.97829 1158 Hawthorne Ave E, St. Paul, Minnesota, 55106 16516900767

Property ID Number Billing period for Delinquent Garbage Bill Assessment
212922430153 Quarter 4 (October - December)

Billing year for Delinquent Garbage Bill Assessment
2024

Total amount due for Delinquent Garbage Bill Assessment Stated Reason for Appeal (if given)
32.13 Garbage was not picked up

Other Name Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Judi Marthaler Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before? Ward
Yes Ward 3

Do you need an interpreter? Cart Request Type Service Level
No Deliver Cart complete 64 gallons (weekly)

Please select the reason you are contacting the solid waste team Which cart?
Carts: Missing, Damaged, Size Change, Extra Cart Garbage Cart

Why do you need a new cart? Did the cart go missing on your collection day? Property owner or tenant?
Cart went missing Unsure Property owner

What size cart would you like delivered? Scheduled Date Total time spent (sec)
Medium (64 gallons) - WEEKLY 2026-05-01 1494

Time spent last update (sec) Intent Intent confidence
1475 Workplace::Maintenance::Request waste disposal Medium

Language Language confidence Sentiment Sentiment confidence Hauler
English High Negative High FCC Environmental

Judith R Marthaler* April 30, 2026 at 11:54 AM

This is a follow-up to your previous request [#1777818](#) "1158 Hawthorne Ave, 55106 -..."

Cart did not go missing. The city took it. I certainly DO NOT want 64 of them delivered. Nor do I want to pay these insane "city negotiated" prices. Hence the reason that I will not be paying for services that I have not received. I will continue to be on hold until the city comes to it's senses that those of us who recycle and compost do not need to pay for services not used.

I went back to the website per the Public Hearing Notice that I received, which states " If you are contesting, please fill out the form (no one knows what form) at www...." which is what I did. I am contesting the assessment.

Judi Marthaler

Jillian Barden April 30, 2026 at 2:32 PM

Hi Judith

Thank you for reaching out about your garbage cart issue. We delivered one 64-gallon cart today and also repaired your recycling cart while we were out there. We do not remove carts from properties unless the building has been condemned or there has been a fire. There is a chance the cart fell into the back of the garbage truck when they were attempting to collect your trash. Do you know when that might have happened?

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

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